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**Date: 22nd January 2021**

Dear Sir/Madam,

A meeting of the **Partnerships Scrutiny Committee** will be held via Microsoft Teams on **Thursday, 28th January, 2021 at 5.30 pm** to consider the matters contained in the following agenda. Councillors and the public wishing to speak on any item can do so by making a request to the Chair. You are also welcome to use Welsh at the meeting, both these requests require a minimum notice period of 3 working days.

This meeting will be recorded and made available to view via the Council's website, except for discussions involving confidential or exempt items. Therefore the images/audio of those individuals speaking will be publicly available to all via the recording on the Council website at [www.caerphilly.gov.uk](http://www.caerphilly.gov.uk)

Yours faithfully,

A handwritten signature in black ink, appearing to read 'CHarray'.

**Christina Harray**  
CHIEF EXECUTIVE

## AGENDA

1 To receive apologies for absence.

Pages

A greener place Man gwyrddach

Correspondence may be in any language or format | Gallwch ohebu mewn unrhyw iaith neu fformat



2 Declarations of interest.

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest(s) in respect of any item of business on this agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers.

To approve and sign the following minutes: -

- |   |  |        |
|---|--|--------|
| 3 | Partnerships Scrutiny Committee held on 30th January 2020. | 1 - 4  |
| 4 | Partnerships Scrutiny Committee Forward Work Programme.    | 5 - 10 |

To receive and consider the following Scrutiny reports: -

- |   |  |         |
|---|--|---------|
| 5 | Half Year Progress Update - The Caerphilly We Want Well-Being Plan 2018-2023 (April 2020 to September 2020). | 11 - 56 |
| 6 | Volunteering and Apprenticeships - Presentation.   |         |
| 7 | Update on Review of Well-Being Plan Actions and Inclusion of COVID Recovery Priorities.                      | 57 - 62 |
| 8 | Caerphilly Public Services Board Annual Report 2019-20.  | 63 - 88 |

**Circulation:**

Councillors M.A. Adams, Mrs E.M. Aldworth, Mrs C. Forehead, Miss E. Forehead, L. Harding, G. Johnston, G. Kirby (Vice Chair), C.P. Mann, B. Miles, J. Pritchard (Chair), Mrs M.E. Sargent, R. Saralis, J. Taylor, L.G. Whittle and G. Simmonds

Co-opted Members: Ms L.C. Jones (Menter Iaith Sir Caerffili)

Invited Representatives: A. Hussey (South Wales Fire and Rescue Authority)

And Appropriate Officers

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## PARTNERSHIPS SCRUTINY COMMITTEE

MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, YSTRAD MYNACH  
ON THURSDAY, 30TH JANUARY 2020 AT 5.30 P.M.

PRESENT:

Councillor J. Pritchard – Chair  
Councillor G. Kirby – Vice-Chair

Councillors:

M. Adams, Mrs E. Aldworth, Mrs C. Forehead, L. Harding, C. Mann, Ms B. Miles, Mrs M. Sargent and L. Whittle.

Outside Bodies:

S. Morgan (Natural Resources Wales) and A. Hussey (South Wales Fire and Rescue Authority)

Together with:

P. Cooke (Senior Policy Officer), T. McMahon (Community Regeneration Manager), S. Mutch (Early Years Manager), C. Forbes-Thompson (Scrutiny Manager) and C. Evans (Committee Services Officer)

**1. APOLOGIES**

Apologies for absence were received from Councillors K. Etheridge, E. Forehead, J. Ridgewell, G. Johnston, R. Saralis and J. Taylor. together with S. Tiley (GAVO).

**2. DECLARATIONS OF INTEREST**

There were no declarations of interest received at the beginning or during the course of the meeting.

**3. MINUTES – 11TH JULY 2019**

RESOLVED that the minutes of the Partnerships Scrutiny Committee meeting held on 11th July 2019 be approved as a correct record and signed by the Chair.

**REPORTS OF OFFICERS**

Consideration was given to the following reports.

**4. PARTNERSHIPS SCRUTINY COMMITTEE FORWARD WORK PROGRAMME**

Consideration was given to the report which detailed the Forward Work Programme for the Partnership Scrutiny Committee from January 2020 to July 2020.

Following consideration of the Forward Work Programme, the Scrutiny Committee were asked to note that Volunteer and Apprenticeships has been scheduled for consideration at the next meeting and January and July 2021 meetings will consider 'Best Start in Life' and 'Safer Communities'.

In addition, a Member requested that further progress reports and information be provided around progress against the Wales Audit Office Recommendation, on particular, recommendation 4, 'To help build capacity consistency and resourcing of activity we recommend that the Welsh Government and Welsh Local Government Association in their review of strategic partnerships take account of, and explore, the findings of this review'. Officers agreed that this could be provided as a future agenda item and will make enquiries as to progress.

RESOLVED that subject to the additions specified above the Forward Work Programme for the Partnerships Scrutiny Committee be approved and published.

## **5. HALF YEAR PROGRESS UPDATE – THE CAERPHILLY WE WANT WELL-BEING PLAN 2018-2023 (APRIL 2019 TO SEPTEMBER 2019)**

The report provided Members of the Partnership Scrutiny Committee with an update on the half year performance updates presented to the Caerphilly Public Services Board on 7th October 2019 and the 10th December 2019.

The report provided the performance reports examined by the Caerphilly Public Services Board (PSB) at its last two meetings and included updates provided to the PSB on progress against the Actions and Enablers in 'The Caerphilly We Want 2018-2023' well-being plan for the period from April 2019 to September 2019, which were appended to the report.

It was outlined that the Partnerships Scrutiny Committee meet biannually, while the PSB meets quarterly and therefore this affects the information that Partnerships Scrutiny Committee sees at each of its meetings.

It has been previously agreed that the Scrutiny Committee be circulated the performance reports subsequent to each PSB meeting, in order to inform questioning and allow members to decide which officers from partner organisations they would like to attend scrutiny. It was noted that the reports for this meeting have been circulated with a request that members considered which witnesses they wished to call by 24th January 2020.

Partnership Scrutiny Committee has set its Forward Work Programme to consider each of the 10 areas (Communications and Engagement; Procurement and Commissioning; Volunteering; Apprenticeships; Safer Communities; Resilient Communities; Asset Management; Best Start in Life; Good Health and Well-being; Natural Environment) in more in-depth thematic reviews at each of its meetings. Therefore, given the 5-year cycle of the Well-being Plan, it was noted that each of the themes will be scrutinised in depth at least once.

The Partnerships Scrutiny Committee has previously received in-depth items on Resilient Communities and Good Health and Well-being, and a report is to be presented on the Natural Environment at this meeting.

The Scrutiny Committee thanked the Officer for the report and welcomed Mr P. Cooke – Senior Policy Officer, T. McMahon - Community Regeneration Manager, S. Mutch - Early Years Manager to provide the Committee with an in-depth performance review on the PSB Well-being plan.

In considering the work undertaken under AA1: Best Start in Life, a Member sought further information on the development day at Bedwas and Fochriw Primary Schools. The Committee noted that with the use of specific funding, a bespoke package was provided, for a day each, centred around Adverse Childhood Experiences Study (ACES) and work was undertaken to provide support and information to children and young people on keeping safe. It is anticipated that this will be embedded across these schools. Members noted that there is not funding available to roll out to all schools, however, can be shared via peer roll out, in a hope that this will grow organically across all schools.

Discussions took place around AA2b Apprenticeships and it was noted that a report will be presented to CMT providing a proposed model, which will later be presented to Cabinet outlining a pilot scheme. The scheme will look to match skills and work experience and there will not be any age restrictions to the Apprenticeship Scheme only the proviso that no previous apprenticeships have been undertaken. Members also noted that the Scheme will be centred around the Caerphilly Borough, however other organisations, as well as the PSB and City Deal are looking to undertake similar schemes.

The Partnership Scrutiny thanks the Officers for the updates and welcomed Mr S. Morgan from Natural Resources Wales (NRW), who provided the Committee with an in-depth overview of the performance and work undertaken in each of the Key Tasks.

A Member raised a query in relation to access to greenspaces, in particular, common land and the implications of private owners obscuring public access to the common land and fly tipping. The Officer explained that exceptional work is ongoing with landowners, but a solution has yet to be reached. It is hoped that the work will continue through collaborative working and that the issues will reduce significantly over coming months. In addition, it was noted that intelligence is being developed in order to tackle and prevent fly tipping on common land, and further updates will be provided at later meetings.

A Member sought further information on the performance measures and that there was no risk identified in Improved Access in the Local Community and Improve knowledge of barriers to accessing green space. The Officer explained that this is a challenge but as a significant issue, it is important to prioritise issues in this area and balance resources in order to maintain the measure.

Discussions took place around the Planning process, in particular around biodiversity and the impact on planning applications. It was noted that NRW are consulted on many applications, however it was felt that on occasions the argument within in the report is not strong enough and should be made more notable within the Planning Reports. The Officer thanked the Member for the comment and asked that it be noted that NRW has a limited number of staff and whilst many applications are considered and commented upon, it is often required that those applications where there would be the biggest impact are often prioritised due to workloads. It was agreed that these comments would be fed-back.

A Member sought further information on the ENRAW funding stream. The Officer outlined that funding is allocated on a 3-year basis and a bid was awarded, however WG had determined that due process had not been followed and the bid was re-applied for. It has been suggested that the bid has been accepted and is awaiting final sign off.

In discussing the bid, a Member queries whether NRW would be able to save an area of green space between communities in order to prevent development on the land. The Officer highlighted that through the grant process, support could be offered to purchase the land, but would need to be on the grounds of biodiversity, and within the geographical requirements of the ENRAW grant.

Discussions took place around planning boundaries and green and brown field sites, as well as the implications to the local biodiversity and the Caerphilly Local Development Plan, from which the Officer agreed to feedback a number of comments to NRW.

A Member raised a query around active travel and improving links for cycling. The Officer explained that Active Travel is an area of interest in order to provide more active travel routes that are safe between areas of public use.

Following consideration and discussion it was moved and seconded that the recommendation be approved. By a show of hands, this was unanimously agreed.

RESOLVED that the progress updates provided to the PSB be noted and thematic areas be considered for inclusion as part of the Partnerships Scrutiny Committee Forward Work Programme.

## **6. PUBLIC SERVICES BOARD'S CONSIDERATION OF THE WALES AUDIT OFFICE REVIEW OF PUBLIC SERVICES BOARDS**

The report informed the Partnership Scrutiny Committee of a recent report by the Wales Audit Office (WAO) reviewing Public Services Boards (PSBs) in Wales (October 2019) and the consideration of that report by the Caerphilly Public Services Board at its meeting of the 10th December 2020.

The Scrutiny Committee noted that the WAO review was undertaken as a national study and applies to all 19 PSBs in Wales. The report to the PSB considered the points made by the WAO and how they apply to the Caerphilly PSB. It made several recommendations for actions to be taken to the 'Recommendations for Improvement' as they applied to the PSB. As a national WAO report, not all of the recommendations apply to the Caerphilly PSB. Those that do are subject to suggested actions for improvement.

The PSB accepted all the recommendations at paragraph 9.1 of the report on the 10th December 2020. These are currently being worked through by partnership officers.

The Scrutiny Committee noted that the way in which it scrutinises the PSBs performance has been regarded as best practice by the Wales Audit Office.

The Scrutiny Committee thanked the Officer for the report and discussion ensued.

The Committee were pleased to note the acknowledgement of the WAO for the excellent working relationship and scrutiny of the PSB and noted the 4 main recommendations.

Following consideration and discussion it was moved and seconded that the recommendation be approved. By a show of hands, this was unanimously agreed.

RESOLVED that the contents of the report and the chosen actions to deal with the national recommendations of the WAO be noted.

The meeting closed at 7:00p.m.

Approved as a correct record and subject to any amendments or corrections agreed and recorded in the minutes of the meeting held on 28th January 2021, they were signed by the Chair.

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CHAIR



## **PARTNERSHIPS SCRUTINY COMMITTEE – 28TH JANUARY 2021**

**SUBJECT: PARTNERSHIPS SCRUTINY COMMITTEE FORWARD WORK  
PROGRAMME**

**REPORT BY: CORPORATE DIRECTOR FOR EDUCATION AND CORPORATE  
SERVICES**

### **1. PURPOSE OF REPORT**

1.1 To report the Partnerships Scrutiny Committee Forward Work Programme.

### **2. SUMMARY**

2.1 Forward Work Programmes are essential to ensure that Scrutiny Committee agendas reflect the strategic issues facing the Council and other priorities raised by Members, the public or stakeholder.

### **3. RECOMMENDATIONS**

3.1 That Members consider any changes and agree the final forward work programme prior to publication.

### **4. REASONS FOR THE RECOMMENDATIONS**

4.1 To improve the operation of scrutiny.

### **5. THE REPORT**

5.1 The Partnerships Scrutiny Committee forward work programme includes all reports that were identified at the scrutiny committee meeting on Thursday 30<sup>th</sup> January 2020. The work programme outlines the reports planned for the period January 2021 to July 2021.

5.2 The forward Work Programme is made up of reports identified by officers and members. Members are asked to consider the work programme alongside the

cabinet work programme and suggest any changes before it is published on the council website. Scrutiny committee will review this work programme at every meeting going forward alongside report requests.

- 5.3 The Partnerships Scrutiny Committee Forward Work Programme is attached at Appendix 1.

#### 5.4 **Conclusion**

The work programme is for consideration and amendment by the scrutiny committee prior to publication on the council website.

### 6. **ASSUMPTIONS**

- 6.1 No assumptions are necessary.

### 7. **LINKS TO RELEVANT COUNCIL POLICIES**

- 7.1 The operation of scrutiny is required by the Local Government Act 2000. The Local Government Wales Measure 2011 and subsequent Statutory Guidance include requirements to publicise the work of scrutiny committees. The operation of scrutiny committee forward work programmes was agreed following decisions by Council in October 2013 and October 2015. Partnerships Scrutiny Committee are the local authority committee with responsibility for scrutinising the work of the Caerphilly Public Services Board.

#### 7.2 **Public Services Board Wellbeing Plan: The Caerphilly We Want 2018-2023.**

Scrutiny Committee forward work programmes contributes towards and impacts upon the Public Services Board Wellbeing Plan, The Caerphilly We Want 2018-2023, by ensuring that the PSB is held to account.

### 8. **WELL-BEING OF FUTURE GENERATIONS**

- 8.1 This report contributes to the well-being goals and is consistent with the five ways if working as defined within the sustainable development principle in that by ensuring the scrutiny function is effective when reviewing services and policies and ensure is considers the wellbeing goals.

- 8.2 The Forward Work Programmes contribute to the following Well-being Goals within the Well-being of Future Generations Act (Wales) 2016 by ensuring there is an effective scrutiny function and that council policies are scrutinised against the following goals:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh Language
- A globally responsible Wales



## **9. EQUALITIES IMPLICATIONS**

9.1 There are no specific equalities implications arising as a result of this report.

## **10. FINANCIAL IMPLICATIONS**

10.1 There are no specific financial implications arising as a result of this report.

## **11. PERSONNEL IMPLICATIONS**

11.1 There are no specific personnel implications arising as a result of this report.

## **12. CONSULTATIONS**

12.1 There are no consultation responses that have not been included in this report.

## **13. STATUTORY POWER**

13.1 The Local Government Act 2000, The Local Government (Wales) Measure 2011.

Author: Mark Jacques, Scrutiny Officer jacqu@carphilly.gov.uk

Consultees: Mark S. Williams, Interim Corporate Director of Communities  
Robert Tranter, Head of Legal Services/ Monitoring Officer  
Lisa Lane, Head of Democratic Services and Deputy Monitoring Officer,  
Legal Services  
Councillor James Pritchard, Chair Partnerships Scrutiny Committee  
Councillor Gez Kirby, Vice Chair Partnerships Scrutiny Committee

Appendices:

Appendix 1 Partnerships Scrutiny Committee Forward Work Programme

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| Forward Work Programme - Partnerships Scrutiny Committee |                                  |  |               |                        |
|--|----------------------------------|--|---------------|------------------------|
| Date   | Title                            | Key Issues   | Author        | Cabinet Member         |
| 28/01/21 17:30   | Half Year Progress Update:       | To allow oversight and scrutiny of the activity of the PSB                             | Peters, Kath; | Cllr. Stenner, Eluned; |
| 28/01/21 17:30   | Best Start in Life               | To allow scrutiny to question Lead Officers and partnership staff involved in delivery | Mutch, Sarah; | Cllr. Whiting, Ross;   |
| 15/07/21 17:30   | PSB Annual Performance Reporting | To allow oversight and scrutiny of the activity of the PSB                             | Peters, Kath; | Cllr. Stenner, Eluned; |
| 15/07/21 17:30   | Safer Communities                | To allow scrutiny to question Lead Officers and partnership staff involved in delivery | Peters, Kath; | Cllr. Stenner, Eluned; |

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## **PARTNERSHIPS SCRUTINY COMMITTEE- 28TH JANUARY 2021**

**SUBJECT: HALF YEAR PROGRESS UPDATE – THE CAERPHILLY WE WANT WELL-BEING PLAN 2018-2023 (APRIL 2020 TO SEPTEMBER 2020)**

**REPORT BY: CORPORATE DIRECTOR EDUCATION AND CORPORATE SERVICES**

### **1. PURPOSE OF REPORT**

- 1.1 To update Partnerships Scrutiny Committee on the half year performance updates presented to the Caerphilly Public Services Board on the 3<sup>rd</sup> of November 2020.
- 1.2 The report also explains that the next cycle of well-being planning will commence in 2021. The precursor data assessment and analysis of local well-being is a 12 to 18 month process that will need to be completed in time to draft the next version of the well-being plan during 2022 in readiness for the next iteration and cycle; 2023-2028. A timeline is appended to this report.
- 1.3 The report also notifies members that a decision has been made by partners to form a regional Gwent Public Services Board from September 2021 that will replace the five current boards in the Gwent area.

### **2. SUMMARY**

- 2.1 This report presents the performance reports examined by the Caerphilly Public Services Board (PSB) at its meeting on the 3<sup>rd</sup> of November 2020. The reports are covering six-months progress on partnership activity across the 'Caerphilly We Want 2018-2023' well-being plan. Partnerships Scrutiny Committee did not meet in July 2020 due to the coronavirus public health crisis. The public health crisis also affected the Caerphilly Public Services Board meetings, the Board did not meet in June 2020 and cancelled, at short notice, its planned meeting of the 7<sup>th</sup> September 2020 due to the local lockdown taking effect in the county borough area. The Public Services Board next met on the 3<sup>rd</sup> of November and received reports on six-months partnership activity, instead of quarterly reports, at that time. The six-month performance reports have previously been provided to Scrutiny Committee for their consideration as to which areas they may wish to focus on. The six-month performance reports are appended to this report.

- 2.2 Due to the disrupted schedules of both Partnerships Scrutiny Committee, and the Caerphilly Public Services Board, the next six-monthly update reports will be provided to the July 2021 scrutiny meeting. These will cover the period October 2020 to March 2021.

### **3. RECOMMENDATIONS**

- 3.1 That committee note the progress updates provided to the PSB and consider how it would like to plan the scrutiny of thematic areas as part of its Forward Work Programme.
- 3.2 That committee note that the lead in time for drafting a well-being plan for the next 5-year cycle means that the next local assessment of well-being will begin this year.
- 3.3 That committee note the decision of partners to form a Gwent Public Services Board from 2021.

### **4. REASONS FOR THE RECOMMENDATIONS**

- 4.1 To allow Partnerships Scrutiny Committee to discharge its duties under Section 35 of the Well-being of Future Generations (Wales) Act 2015.

### **5. THE REPORT**

- 5.1 The performance of the PSB is included within the forward work programme of Partnerships Scrutiny Committee. Committee have agreed to scrutinise performance at each of its meetings.
- 5.2 This report includes the updates provided to the PSB on progress against the Actions and Enablers in 'The Caerphilly We Want 2018-2023' well-being plan for the period from April 2020 to September 2020, appended.
- 5.3 Partnerships Scrutiny Committee meets biannually, while the PSB meets quarterly. Ordinarily committee would scrutinise the performance of the PSB by looking at areas of its activity in rotation as they are examined by the PSB. For this meeting, and for the July 2021 meeting of committee, six-months activity across all action areas and enablers is being provided. This will bring the scheduling back into alignment for the remaining years of the well-being plan.
- 5.4 It has previously been agreed that committee are circulated with performance reports subsequent to each PSB meeting to inform questioning and allow members to decide which officers from partner organisations they would like to attend scrutiny to answer questions. Reports for this meeting have been circulated with a request that members considered which witnesses they wished to call by the 18<sup>th</sup> of January 2021.
- 5.5 Partnerships Scrutiny Committee has set its Forward Work Programme to consider each of the areas of activity in the well-being plan thematically in more depth at each of its meetings. Given the 5-year cycle of the well-being plan this means that each of the ten areas will be scrutinised in depth at least once. To date committee have received in depth items on:

- Resilient Communities
- Good Health and Well-being
- Natural Environment

Committee will receive, at this evenings meeting, a report on:

- Apprenticeships and Volunteering

The remaining areas not yet examined thematically are:

- Best Start in Life
- Safer Communities
- Assets
- Procurement
- Communications and Engagement

Committee may wish to consider which area it would like to examine at the July 2021 meeting.

- 5.6 The Public Services Board's well-being plan is a five-year partnership plan defined in statute. It must be produced within 12 months of a local government election, hence the next iteration is due 12 months after the 2022 elections. The lead in time to prepare the next iteration of the well-being plan is extensive. Members may recall the extended period of community planning and engagement that took place over 2017 and 2018 to define the current well-being plan. Partners will be commencing the work again over the course of 2021 and into 2022.
- 5.7 Partnerships Scrutiny Committee are a statutory consultee to the process and will be engaged over the next 12 to 18 months. Update reports will be provided throughout this period. Appended to this report is the planned timeline for members awareness.
- 5.8 To streamline planning over the wider Gwent area and allow for consistency of delivery across the five constituent local authority geographies partners have committed to forming a Gwent area PSB from September 2021. This will not affect local activity and delivery as the Well-being of Future Generations Act defines that planning still needs to take place for community areas and delivery activity will still be at the locality level. The Gwent Well-being Plan will be informed by the local assessment of well-being and will be applied locally within the Caerphilly county borough area.

## 5.9 **Conclusion**

This report allows members to scrutinise the half yearly progress of the PSB against the well-being plan, and further to select which in depth areas it may wish to scrutinise as part of its Forward Work Programme.

## 6. **ASSUMPTIONS**

- 6.1 There are no assumptions made in this report.

## **7. LINKS TO RELEVANT COUNCIL POLICIES**

- 7.1 The PSB has a statutory duty to prepare a local well-being plan and report on progress, including the production of a statutory annual report. The Future Generations Commissioner has stated that she wishes to see how PSB's are tracking progress based on outcomes and outputs and that it is important to measure what matters not what can be counted.
- 7.2 Partnerships Scrutiny Committee are the local authority committee with responsibility for scrutinising the work of the PSB.

## **8. WELL-BEING OF FUTURE GENERATIONS**

- 8.1 This report contributes to the Well-being Goals set out in the Links to Strategy above. It is consistent with the five ways of working as set out in the sustainable development principle in the Act, since it allows Partnerships Scrutiny Committee to consider how the actions of the Public Services Board are:
- Long Term – Balancing short-term needs with the needs to safeguard the ability to also meet long-term needs
  - Prevention - Acting to prevent problems occurring or getting worse to help public bodies meet their objectives
  - Integration – Considering how the well-being objectives may impact upon each of the well-being goals, or on the objectives of other public bodies
  - Collaboration – Acting in collaboration with any other person that could help the board to meet its well-being objectives
  - Involvement – Involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

## **9. EQUALITIES IMPLICATIONS**

- 9.1 This report is for information purposes only, so the Council's full Equalities Impact Assessment process does not need to be applied. The impetus of the legislation, in respect of a 'More Equal Wales', does however support equalities issues and so the work of the PSB considers equalities requirements throughout

## **10. FINANCIAL IMPLICATIONS**

- 10.1 There are no financial implications in this report

## **11. PERSONNEL IMPLICATIONS**

- 11.1 There are no personnel implications in this report.

## **12. CONSULTATIONS**

- 12.1 This report has been sent to all consultees listed below and all comments received are reflected in this report.



### 13. STATUTORY POWER

13.1 Section 35 of the Well-being of Future Generations (Wales) Act 2015.

Author: Kathryn Peters, Corporate Policy Manager, [peterk@caerphilly.gov.uk](mailto:peterk@caerphilly.gov.uk)

Consultees: Councillor Philippa Marsden, Leader of the Council and Chair of the PSB  
Christina Harray, Chief Executive  
Councillor Jamie Pritchard, Chair of Partnerships Scrutiny Committee  
Councillor Gez Kirby, Vice Chair of Partnerships Scrutiny Committee  
Richard Edmunds, Corporate Director, Education and Corporate Services  
Sue Richards, Head of Education Planning and Strategy  
David Roberts, Principal Accountant  
Anwen Cullinane, Senior Policy Officer (Equalities and Welsh Language)  
Shaun Watkins, Principal HR Officer

Background Papers: None

Appendices:

Six-monthly performance reports to the Caerphilly Public Services Board 3<sup>rd</sup> November 2020

|                |                               |
|----------------|-------------------------------|
| Enabler 2      | Communications and Engagement |
| Enabler 3      | Procurement                   |
| Enabler 4      | Assets NO REPORT PROVIDED     |
| Action Area 1  | Best Start in Life            |
| Action Area 2a | Volunteering                  |
| Action Area 2b | Apprenticeships               |
| Action Area 3  | Good Health and Well-being    |
| Action Area 4a | Safer Communities             |
| Action Area 4b | Resilient Communities         |
| Action Area 5  | Natural Environment           |

Well-being Plan 2023-2028 timeline

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**Caerphilly Public Services Board Well-being Plan**  
**Six Monthly Performance Report**

**Agenda Item 08—E2**

**Date: 7th September 2020**

**Enabler: E2 Communications & Engagement**

**Contribution to the 4 Well-being Objectives:**

**Positive Change —**

**Positive Start —**

**Positive People —** Effective communication and engagement is crucial in supporting the Caerphilly Public Services Board in striving towards achieving its vision and is fundamental to the “Involvement” element of the sustainable development principle.

**Positive Places —**

**Contribution to the 7 Well-being Goals:**

Effective communication and engagement is intrinsic to the development of a prosperous Wales, a resilient Wales, a healthier Wales, a more equal Wales, a Wales of cohesive communities, a Wales of vibrant culture and thriving Welsh language, and a globally responsible Wales

| Performance measures where identifiable   | Is there a risk this will not be achieved? |
|---|--|
| Communications from March PSB meeting <b>@Caerphilly PSB</b> . 10 tweets related to the agenda in Welsh and English, one thread for each. 24 retweets, 43 likes. Total Tweet impressions (no of times seen) 11,300. Total Tweet engagements (liked/shared/clicked through) 90. Interaction down from previous meeting as this was a week before lockdown. <b>@Caerphilly PSB</b> has not been used extensively in recent months | No   |
| PSB website not yet able to record number of users. Website provider is being re-commissioned by CCBC. New contract should allow this.  | No   |
| <b>#CaerphillyWeWant</b> has not been used extensively. The request is made for all partners to use it  | Possibly                                   |

**Evidence**

**Review and Update tasks**

- **Chris Latham from Gwent Police** is attending today's meeting to manage the social media on behalf of the PSB.

**Identify, Map and Develop communication and engagement opportunities**

- The Communications and Engagement Teams from the PSB member organisations have continued to work to raise the profile of the PSB's activity. Unfortunately it has not been possible to run the annual 'Caerphilly We Want' event with partners and community groups this year due to the COVID situation.
- The Communications and Engagement Group have not met in person since October 2019 – the meeting scheduled for March 2020 was cancelled as many of those involved were diverted to COVID advice and awareness activity for communities, this has been done in partnership with a lot of joint messaging from Caerphilly CBC and the Integrated Well-being Networks run by Public Health Wales to help communities be resilient to the challenges COVID has brought.
- The annual report has been complete and will be presented at today's meeting. The video is structured around the 4 Positives and the Sway document is structured around the Action areas as last year.
- Prior to COVID, PSB meetings were opened to the public with an offer for members of the public to attend and ask questions of the PSB in person, or in writing. This is promoted via the PSB's website and via social media messaging.
- Guidance on using the PSBs social media identity has now been finalised. The document is available alongside this report.



| Ref | Key Tasks Year 1-2  | Progress Years 2-3   |
|-----|---|--|
| A   | Develop a meaningful long-term engagement and communications strategy | <p>Engagement Strategy in place</p> <p>Branding Guidelines in place</p> <p>Social media guidelines in place—attached to this report</p>  |
| B   | Identify, Map and Develop communication and engagement opportunities  | <p>Communications and engagement forward work plans are shared at each meeting to consider where collaboration can add value. Quarterly updates are shared by partners.</p> <p>Throughout Covid, there has been a lot of joint messaging from Caerphilly CBC and the Integrated Well-being Networks run by Public Health Wales to help communities be resilient to the challenges COVID has brought.</p> |
| C   | Jointly communicate the positive messages about the county borough    | <ul style="list-style-type: none"> <li>• Progress is slow. The role responsibility is shared by all partners</li> <li>• A renewed request to be made for communications officers to use the PSB branding where possible.</li> <li>• Access to the twitter account has been given to Policy Support Officers to generate more PSB twitter traffic.</li> </ul>   |

**Guidance sought from the Public Services Board**

The @CaerphillyPSB twitter account has been used very little since the last PSB meeting in March due to Covid. We would request that all PSB members once again begin to use **#CaerphillyWeWant** for all work that is within their champion area. Tagging in the personal and organisational accounts to tweets from the last PSB meeting had generated more traffic.

Offer needed on a communications and engagement officer to attend the December meeting of the PSB - if possible from an organisation that has not previously taken up this role within the rota. CCBC, Gwent Police and SWFRS have so far covered these meetings.

Caerphilly Public Services Board

# Using the Public Service Board identity and social media



**Y Gaerffili A GAREM**  
**THE Caerphilly WE WANT**

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# Introduction

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Effective communication and engagement is crucial in supporting the Caerphilly Public Services Board in striving towards achieving its vision and is fundamental to the 'Involvement' element of the sustainable development principle.

The following outcomes have been identified within the Delivery Plan for Communications and Engagement:

- That residents and stakeholders feel involved and informed and feel their views have been heard and reflected where possible. (E2.1 Outcome 1).
- That residents and stakeholders are aware of the PSB and its activities (E2.1 Outcome 2).
- Consistent and regular positive communications are shared by the PSB partners (E2.2 Outcome 1).

This guidance document is intended to be used alongside the Caerphilly Public Services Board [Brand guidelines](#) and [logo pack](#) to support the delivery of the above outcomes. It provides a reference tool for employees across all partner bodies of the Caerphilly Public Services Board on:

- The appropriate use of the Caerphilly Public Services Board identity in promoting collaborative work/projects.
- Promoting collaborative work through social media and
- Creating and managing social media content.

# Appropriate use of the PSB identity

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To ensure that residents and stakeholders are aware of the PSB and its activities, consistent, regular and positive messages showcasing collaboration should be shared by PSB partners.

The four statutory members of the Caerphilly Public Services Board responsible for carrying out their wellbeing duties under the Well-being Act are:

- Aneurin Bevan University Health Board.
- Caerphilly County Borough Council.
- Natural Resources Wales and
- South Wales Fire and Rescue Service.

Other invited members of the PSB are:

- Gwent Association of Voluntary Organisations (GAVO).
- Gwent Police.
- National Probation Service.
- Police and Crime Commissioner for Gwent.
- Public Health Wales.
- Wales Community Rehabilitation Company.
- Welsh Ministers.
- Town and Community Councils.





# When should the PSB identity be used?

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Communications should focus on activities that have tangible outcomes i.e. things that are actually making a difference to local residents.

Activities that are considered suitable for promotion as PSB activities/projects include any collaborative activities that make a direct contribution to the outcomes of the Action Areas outlined within the Well-being Plan namely:

- a. Best start in life.
- b. Volunteering.
- c. Apprenticeships.
- d. Good health and Well-being.
- e. Safer communities.
- f. Resilient communities.
- g. Protect and enhance the local natural environment.

However, there needs to be flexibility in our approach relating to when and how to use the PSB identity.

Single member organisations may still wish to use the PSB identity for collaborative work they have initiated, or been involved in, that is not explicitly set out in the Well-being Plan as this would still be collaborative activity by PSB member organisations.

Any collaborative work between two or more partners should be considered for promotion using the PSB identity.

It is recognised that

- Cross-border organisations cannot always make use of the identity if the message relates to local work.
- Individual members will still wish to promote activities for their own organisational purposes and so the PSB identity should not supersede individual organisational identity.

<https://your.caerphilly.gov.uk/publicservicesboard/content/action-area-delivery-plans>

# How should the PSB identity be used

The [Brand guidelines](#) provide a corporate identity and style guide for the Caerphilly Public Services Board and help develop a consistent, clear and professional identity for the board. The brand guidelines also outline appropriate use of joint branding where the priorities of partner organisations overlap with that of the PSB.

An agreed form of words has been developed for use to explain the aims and purpose of the Caerphilly Public Services Board in at the end of any partnership media content/releases:

**The Caerphilly Public Services Board brings together a number of public bodies to work to improve the economic, social, environmental and cultural wellbeing of Caerphilly county borough.**

**The statutory organisations, Caerphilly County Borough Council, Aneurin Bevan University Health Board, South Wales Fire and Rescue Service and Natural Resources Wales are joined by a number of other organisations on the Public Services Board, including GAVO, Gwent Police, Public Health Wales and a number of others.**

**They are responsible, under the Wellbeing of Future Generations (Wales) Act for overseeing the delivery of the local Well-being Plan for the area 'The Caerphilly We Want 2018-2023.**

For more information on the work of the Caerphilly Public Services Board, please visit <https://your.caerphilly.gov.uk/publicservicesboard>



# Using social media to promote the work of the PSB

In addition to this guidance from the PSB, any officer using social media for the purpose of promoting the PSB should also ensure that they are in compliance with the social media policies and acceptable use guidance outlined by their respective partner organisation. Users must also adhere to the terms and conditions of the individual platform at all times when using social media.

Responsibility for generating and disseminating shared messages about collaborative working is shared across all partners with the lead for each action area.

## Action Area Heads/Policy Officers

| Topic  | PSB Champion  | Lead Officer(s)                    | Policy Support               |
|--|---|------------------------------------|------------------------------|
| Best start in life                                   | Public Health Wales:<br>Mererid Bowley –<br>Deputy Director             | Sarah Mutch,<br>CCBC               | Sian Wolfe-Williams,<br>CCBC |
| a) Volunteering                                      | Gwent Association of<br>Voluntary Organisations:<br>Martin Featherstone | Steven Tiley,<br>GAVO              | Alison Palmer,<br>GAVO/ CCBC |
| b) Apprenticeships                                   | Caerphilly County<br>Borough Council:<br>Christina Harrhy               | Tina McMahon,<br>CCBC              | Vicki Doyle,<br>CCBC         |
| Good health and<br>wellbeing                         | Aneurin Bevan University<br>Health Board:<br>Nick Wood                  | Ali Gough,<br>ABUHB                | Sian Wolfe-Williams,<br>CCBC |
| a) Safer communities                                 | Gwent Police:<br>Chief Constable<br>Pam Kelly                           | T/Chief Inspector<br>Amanda Thomas | Natalie Kenny,<br>CCBC       |
| b) Resilient communities                             | Caerphilly County<br>Borough Council:<br>Christina Harrhy               | Rhian Kyte,<br>CCBC                | Paul Cooke,<br>CCBC          |
| Protect and enhance the<br>local natural environment | Natural Resources Wales:<br>Steve Morgan                                | Donna Littlechild,<br>NRW          | Paul Cooke,<br>CCBC          |

Lead organisations may choose to disseminate messages via their own social media channels but to ensure a consistent message and promotion of the PSB, all social media messages relating to the PSB should be bilingual (both languages can be included in one message or sent separately for longer messages) and make use of the following hashtags:

**#caerphillywewant (English)**

**#ygaerffiliagarem (Welsh)**

The PSB Twitter account @CaerphillyPSB is administered day-to-day by Caerphilly County Borough Council, however partner organisations will be afforded access to administrate the page as required, and in line with their own organisation's social media policies.

Day-to-day, requests for messages to be sent from the PSB should be directed to Liz Sharma **sharme@Caerphilly.gov.uk**  
Kathryn Peters **peterk@caerphilly.gov.uk**

Whilst the PSB does not maintain a Facebook account, the use of appropriate local social media accounts of the key PSB partner organisations and other invited public bodies are encouraged to promote relevant messages.

When a pertinent message is generated by the PSB Twitter account @caerphillypsb, a request will be sent to all Communications and Engagement Group members requesting that they retweet the message and also share from individual organisations Facebook accounts.



# Promoting the PSB via local partner accounts

## Gwent Police

The local Twitter account for Gwent Police Officers within the Caerphilly Borough is:

**@GPCaerphilly**



## Caerphilly County Borough Council

For Caerphilly County Borough Council the following account is managed the Communications team:

**@caerphillycbc**



## GAVO

**@GAVOHQ**

(this is also the Facebook handle)

**@GVolunteering**



# Creating and managing social media content

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## **EQUALITIES AND WELSH LANGUAGE**

All communication and engagement activity from the Public Services Board twitter account will comply with the requirements of statutory duties under equalities and Welsh language legislation. The Caerphilly Public Services Board is committed to representing the needs and aspirations of all sections of the community, and all communications output must reflect this.

- Messages generated by the PSB must be fully bilingual.
- If retweeting others' posts, ensure that both the English and Welsh versions are shared if available.
- If an individual contacts you in Welsh, you must reply in Welsh.

Whilst every effort will be made by partner organisations to tweet bilingually, those not covered by WelshLanguage legislation should follow their own policies on this matter.

## **CREATING CONTENT**

As noted earlier, the social media policies and guidance from partner organisations must be adhered to. Some key points to consider when creating content are given below:

- Content published needs to be timely and relevant to your audience. In order to maintain an engaging and far reaching social media presence accounts should be updated on a regular basis. You should aim to publish a variety of content such as photographs, infographics, polls and videos.
- Your content should have a professional tone with correct spelling and grammar. Avoid the use of slang or 'text speak' and use emoji's sparingly.
- Do not post anything which could bring the PSB into disrepute.
- Ensure you protect the personal privacy of yourself, colleagues and members of the public. Do not post personal information in public, such as email addresses, private addresses or phone numbers.
- Where possible use a generic department email inbox and phone number.
- Avoid posting identical content in close proximity. As there are multiple administrators, please check that messages have not been tweeted/retweeted by colleagues.

# Creating and managing social media content

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- Do not promote any third party commercial / political interests in your posts.

When posting images, you must ensure you have the right to do so. Do not just take images from the internet without permission.

## **INTERACTING WITH YOUR AUDIENCE & DEALING WITH COMPLAINTS**

- You are able to like / favourite positive comments made on your social media sites as well as commenting on conversations between other users. It is recommended to check the source account before sharing.
- You should acknowledge all genuine questions or interactions in a timely manner, ideally on the day they are received.
  - Where a response will require research or information from a member of staff which may take time, it is important to acknowledge the comment and let the user know you will reply to them when the information is available.
  - When responding to public posts, remember that all members of the public are able to view the response, including other staff, local councillors and members of the press.
  - If a comment is of a sensitive nature, you can take the conversation out of the public domain and to a private channel (direct message, phone call). It is important to acknowledge that you are dealing with the issue on the original post.
- It is not possible to avoid negative comments and criticisms. When possible acknowledge a complaint
- in the public domain and let the user know you have taken their feedback on board. If you require more information, or the complaint is of a sensitive nature, you can deal with the complaint through a private channel.
- On occasions you may feel you need to delete a comment made by a member of the public. You are able to do this if the comment is irrelevant, offensive, misleading, intended to deceive, threatening, abusive, obscene or promoting illegal activity.
- Personal information disclosed through social media channels should be treated in the same way as that received in any other format.
- When using photographs of individuals it is important to ensure you have their permission, and that the individuals are aware that the photograph will be used on social media.
- The PSB must always be politically neutral in its communications. Therefore, please do not use social media channels to promote party political messages or other content. This is a particularly sensitive issue in the run-up to any election.



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**THE Caerphilly WE WANT**

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**Caerphilly Public Services Board Well-being Plan**  
**Six Monthly Performance Report**

**Agenda Item 08—E3**

**7th September 2020**

**Action Area: E3 Procurement**

**Contribution to the 4 Well-being Objectives:**  
This Action Area will make significant contributions to the Positive Change Objective. A shared commitment to improving the way we work together to develop a modern, flexible and innovative approach to procurement and commissioning.

The proposed work also has the potential to support and contribute to other Action Areas, and links are being made to these Groups. There is particular synergies with the Apprenticeships, Asset Management and Resilient Communities Groups.

**Contribution to the 7 Well-being Goals:**  
The work will make contributions towards a Prosperous, Resilient, Healthier, Cohesive and a Globally Responsible Wales.

| Performance measures where identifiable  | Is there a risk this will not be achieved? |
|--|--|
| Record the number of contracts awarded by taking into account sustainability strategies and objectives.                  | No   |
| Record the number of suppliers signed up to the Welsh Government Code of Practice – Ethical Employment in Supply Chains. | No   |
| Record the number of contracts that include community benefits and/or social value clauses.                              | No   |
| <b>Qualitative measures</b>  |  |
|  |  |

**Evidence**

During the response to the Covid-19 pandemic, no further group meetings have been possible.

Lead Officer actively supporting a collaborative response to the Covid-19 pandemic by participating in daily TEAMS calls with representatives of Welsh Government, WLGA, NHS and Social Care representatives (as and when necessary) in relation to Supply Management. The main commodity area discussed during the daily calls was the supply and distribution of PPE with the objective of ensuring a co-ordinated and collective response to this crucial area of supply across Wales. Other standing items were also included on the daily agenda and information was disseminated accordingly via the WLGA network and other avenues on a daily basis. Procurement reform and support for recovery and foundational economy now being considered as part of ongoing twice weekly TEAMS calls.

Lead Officer participating in the Community Wealth Building through Progressive Procurement Project via the Gwent Cluster. The Project is being funded by Welsh Government, and is being led by The Centre for Local Economic Strategies (CLES). The Gwent Cluster includes Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen together with representatives of the anchor institutes across the Gwent Cluster. Dates for the initial 'kick off' meeting was circulated for agreement at the time of the drafting of this report. Caerphilly CBC, Head of Customer and Digital Services, chair of a panel on behalf of Welsh Government in relation to the foundational economy challenge fund and those specifically involving procurement.

National Themes Outcomes and Measures Framework for Wales (NT for Wales). Work on developing NT for Wales has actively continued during Covid-19 via Social Value Portal (SVP) on behalf of Welsh Local Government Association supported by the National Social Value Taskforce Wales (NSVT Wales). The NSVT Wales is a stakeholder forum comprising of public sector bodies and entities including Welsh Government (Community Benefits Team), The Office of The Future Generations Officer, Transport for Wales as well as a number of Councils including Caerphilly CBC and housing associations. SVP has been formally adopted within Caerphilly and it is anticipated the NT for Wales which are predicated on the 7 Well-being Goals will be agreed and implemented at a national level at the later part of 2020. Lead Officer continues in his role of vice chair of the WLGA Heads of Procurement Group and is undertaking work at a National and South East Wales level in relation to the Future of Local Government Collaborative Procurement in Wales, this work will compliment the work of PSBs across Wales.



| Ref                             | Key Tasks   | Progress   |
|---------------------------------|---|--|
| A                               | Collaboration on spend and produce a sourcing plan (on a Gwent footprint to be aligned with Welsh Government's national approach once finalised). This will include the development and engagement with the third sector on possible opportunities.   | This is a short/medium term task (2-3 years). Task being progressed at a national and regional level via WLGA and the Community Wealth Building through Progressive Procurement Project via the Gwent Cluster (CLES). The use of Atamis Spend Data can be replicated with PSB partnering organisations and associated anchor institutions.   |
| B                               | Adoption of Welsh Government's Code of Practice ('CoP') -Ethical Employment in Supply Chains.   | Organisations are actively adopting/ signing up to the CoP and developing action plans. This information is available via TISC – <a href="https://tiscreport.org">https://tiscreport.org</a><br><br>Caerphilly Statement via: <a href="https://www.caerphilly.gov.uk/My-Council/Strategies,-plans-and-policies/Procurement-strategies-and-plans/Modern-Slavery-Statement">https://www.caerphilly.gov.uk/My-Council/Strategies,-plans-and-policies/Procurement-strategies-and-plans/Modern-Slavery-Statement</a>  |
| Page 32<br>C                    | Apply Community Benefits and/or Social Value Clauses in all Contracts (where applicable). Develop appropriate guidance and effective mechanism for 'buyers and suppliers' on the identification and recording of social, economic and regeneration benefits.<br><br>Themes, Outcomes and Measures (TOMs) to be specifically designed to help organisations measure and maximise the Social Value they create through the delivery of their services across the 7 Well-being Goals and importantly they will allow organisations to report value created as a financial contribution to society. | Actively involved with the creation of the National Themes Outcomes and Measures (TOMs) Framework for Wales (NT for Wales). TOMs adopted within Caerphilly CBC's Programme for Procurement 2018-2023 and via the Social Value Portal which was implemented in June 2020 within Caerphilly CBC.<br><br>Links to the Apprenticeships Group to ensure clauses covering apprenticeship opportunities, targeted, recruitment and training are included and subsequently monitored within appropriate Contracts. This will hopefully highlight opportunities, increase numbers and raise Awareness.<br><br>Attending various workshops, events and seminars in relation to the Foundational Economy and Community Wealth agenda. |
| D                               | Development of Local Supply Chains. Including a 'Passport to Trade' methodology. Streamline and standardise on processes and procedures, use of technology by taking into account the local, regional and national digital agenda.  | This is a medium to long term task (2-5 years) depending on individual organisations technical capability. This will also be linked to the National approach to Procurement (as referenced in A above under progress) Caerphilly CBC continue to implement the 'Passport to Trade' methodology and will be able to pass on knowledge and experiences to our partners.  |
| Guidance required from the PSB: |   |  |

**Caerphilly Public Services Board Well-being Plan**  
**Six Monthly Performance Report**

**Agenda Item 08– AA1**

**Date: 7th Sept 2020**

**Action Area: AA1: Best start in life**  
**Contribution to the 4 Well-being Objectives:**

**Positive Change—embedding prevention into all that we do**  
**Positive Start—providing the Best start in life for current and future generations**  
**Positive People—securing the best outcomes for current and future generations**  
**Positive Places— supporting more resilient communities, prosperous economies and stronger societies by reducing inequalities.**

**Contribution to the 7 Well-being Goals:**

**A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales.**


| Performance measures where identifiable  | Is there a risk this will not be achieved? |
|--|--|
| Training outcomes : improved understanding of early intervention + confidence in signposting | No   |
| Educational Attainment outcomes of children at age 3, 11 + 16 + NEETS (Children First areas) | No   |
| Reduction in public health outcomes measured in ACEs report                                  | In development                             |
| <b>Quantifiable measures</b>   |  |
| Evaluation of Early Years Integration Pilot(s)   | No   |
|  |  |

**Evidence**

The last 16 months have been both challenging and rewarding. During 2019 we made significant progress, however, in 2020 our focus changed to deal with the Coronavirus Pandemic and now it is returning to re-energise the progress made last year and incorporate the lessons learnt during the crisis period.

This recent fast paced and exhausting period has created many positive opportunities. We have successfully redesigned and delivered our services in a very short amount of time and significantly developed our IT and virtual connections. What has been achieved is outstanding. Our collaborative team working has enhanced beyond, what were previously, blockages in the system. Communication amongst staff teams and families has strengthened, and communities have pulled together to form strong bonds and support networks that did not previously exist and we want to support all of this to continue.

The test now is to find a way forward that is right for future generations within whatever becomes the new normal. We need to learn from the past 16 months and harness both successes and failures to inform system change. To ensure our service delivery is focused on the needs of the family and child, and not stopped by traditional organisational or professional structures.



| Ref     | Key Tasks  | Progress   |
|---------|--|--|
| A       | Develop the Best Start in Life Action Area   | This Action Area will be reviewed over the next few months to reflect stakeholder feedback, progress and recovery from COVID-19.   |
| Page 34 | Develop a Whole Systems Approach—Early Years Transformation Pathfinder programme (0-7) | <p>Senior leadership, managers and front line staff have started a journey that challenges assumptions, identifies what matters to families and respects innovation and integration. In the autumn, (the impact of Covid-19 delayed the original planned start from March) we will be running pilot teams across the region in communities identified of high need, where all staff work to the same principles and values. These have been developed using the Vanguard Systems Thinking method and will focus service delivery on 'What Matters' to the family / child bringing Flying Start, Families First, Supporting People, core services and wider partners together in integrated delivery through a place based focus. We will address the holistic needs of the family / child ensuring individuals have local accessible support when they need it.</p> <p>The learning prior to implementation of the pilot has been extended through the recent pandemic as teams found new ways to reach families, enhancing the support offer available as we move to implementation of the pilot. This included virtual groups, social media daily activities and updates, individual contacts by phone, WhatsApp or Attend Anywhere, online parenting programmes, doorstep drops and contacts, development of clean rooms in shared partner buildings to enable 1-1 appointments especially for worried parents of new babies.</p> |
| C       | Coordinate First 1000 Days Initiative  | The F1000D approach has widened to the Whole System Approach 0-7 years.  |

|   |                                       |   |
|---|---------------------------------------|---|
| D | Reduce the impact of ACEs             | All staff within the local Early Years system, both public sector and private settings have been trained on Adverse Childhood Experiences (link to ACE Aware Wales website). This knowledge has been interwoven into the Vanguard process as well as informing the new model of delivery which strongly focuses on community support and early intervention.  |
| E | Coordinate Children First pilot zones | <p>Since The Future Generations Commissioner, Sophie Howe, visited Lansbury Park last year, the community group 'Bridging Together – for a brighter future' have gone from strength to strength.. They held 2 hugely successful Christmas Parties with over 50 children and their parents – some parents said they could never afford to take their children to see Santa, so this was amazing. They developed skills such as organising a large event, handling money and bookings, budgeting, decorating, and being creative and improving self-esteem. At Easter so that the community didn't miss out due to CV-19 they organised one of their group to dress as the Easter bunny and give out socially distanced chocolate eggs with the local police team.</p> <p>Funding has been granted to the Parent Network for a Community Co-ordinator and receptionist to support them to redesign and take on the duties of welcoming the community into the Integrated Children's Centre. The work placement receptionist role has now been extended as a post to be reviewed in March 2021. Together the redesign has replaced the furniture, made new usable space for play and undertakes all duties including engaging with parents and children and organising bookings for the rooms. The ICC is now a community hub with the community running groups and free Wi-Fi available for informal learning . The feeling in the centre is very different now. Parents are talking to each other to develop what they need in the centre or the area. Groups are running in Maths, English, parenting, playwork, craft, speech and drama which are well attended and having positive impacts</p> <p>Petra Publishing (part of the Parent Network) has written 4 books with parents, carers, the police and Heads 4 Arts. during lockdown. What an achievement. More info next time.</p> |

**Guidance sought from the Public Services Board**

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**Caerphilly Public Services Board Well-being Plan  
Six Monthly Performance Report**

**AGENDA ITEM No. 08—AA2a**

**7th September 2020**

**Action Area: (AA2A Volunteering)**

**Contribution to the 4 Well-being Objectives:**

**Positive Change**— developing a recognition of value and benefit of volunteering for well-being and encouraging involvement in the enablers

**Positive Start**— embedding and supporting volunteering with children and families to develop citizenship

**Positive People**—providing opportunities to develop a culture of sharing skills, supporting each other and promoting active citizenship

**Positive Places**— supporting resilient and cohesive communities by bringing people together for community action

**Contribution to the 7 Well-being Goals:**

| Performance measures where identifiable                              | Is there a risk this will not be achieved?                |
|--|---|
| Number of PSB partner volunteering opportunities promoted and filled | Requires PSB members to identify opportunities to promote |
| PSB staff take-up of volunteering opportunities                      | Requires corporate volunteering policies to be in place   |
| Number of volunteers moving into apprenticeships, employment         | Requires investigation into systems and processes         |
| <b>Qualitative measures</b>  |   |
| Volunteering journey case studies                                    |   |

**Evidence**

- GAVO and partners led a workshop at the outset of the year to review and update the Well Being Plan delivery actions. From the workshop, specific activities to meet the wellbeing agenda goals were updated and the delivery plan was adjusted with a view to feed back to partners in a further workshop in March / April. This has been postponed due to the Covid 19 pandemic.
- Internal conversations have progressed in producing a Volunteer charter to be signed off by PSB partners. The Volunteer charter outlines the requirements and required practice in the support of the Volunteer action area and the commitment of PSB partners in Corporate Social Responsibility. The work that would have been covered within the charter has been put into place with many partners due to their Corporate Social Responsibility support during the Covid 19 pandemic.
- GAVO has also administered within Caerphilly the Voluntary Sector Emergency Fund with a value of £25,000 and is currently in the process of funding a further £24,500 of Comic Relief Grant to support Voluntary Sector Organisations and in particular, the Volunteering effort.
- GAVO has evidenced working with a number of Public Service Partners and the Third Sector in its recruitment of Volunteers, supporting the creation of Third Sector Organisations through Governance support, in order for Organisations and groups to be prepared to deal with the recent influx of Volunteers linked to the flooding issues experienced in January and February and Covid 19.

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| Ref | Key Tasks  | Progress  |
|-----|--|---|
| A   | Develop a coordinated approach to volunteering to enable all PSB partners to promote volunteering for well-being effectively | <ul style="list-style-type: none"> <li>• GAVO has supported a number of new and old Third Sector Organisations and our PSB Partners with the Volunteering Wales platform. The platform is used to promote and manage Volunteers and has been a vital part of the recent increase in Volunteers and data tracking for Welsh Government. This system will continue to be the central location for Volunteering Opportunities.</li> <li>• GAVO has supported PSB Partners and Third Sector Organisations in policy and practice support. Many new contacts have been made but progressing forward, GAVO will continue to utilise technology to support organisations.</li> <li>• During the recent pandemic, advice and support in the recruitment of volunteers has been paramount and has helped recruit and manage the Volunteers across Caerphilly. This has helped new groups form to provide vital services for residents.</li> <li>• Volunteers Week was carried out in June with the celebration being carried out via Social Media. It was successful in promotion, celebration and expressing thanks for Volunteering. PSB partners provided videos, shared through online platforms.</li> </ul> |
| B   | Corporate social responsibility to enable staff of PSB organisations to volunteer.   | <ul style="list-style-type: none"> <li>• Covid 19 has seen an increased level of Corporate Social Responsibility from staff of PSB Partners and the Private Sector. Support has been given to manage this demand, promote opportunities and look at ways of continuing the Volunteering movement</li> <li>• With the flooding issues that Caerphilly experienced in January and February, many organisations and partners were supported to find Volunteer opportunities to support victims.</li> <li>• The Volunteering Wales platform was presented to the Leads Group during Quarter 3 of 19/20 and this system has now played a pivotal role in managing and advertising Volunteer opportunities across Caerphilly. GAVO has supported many of these with its use.</li> <li>• Caerphilly Local Authority is to run a buddy scheme and a new Volunteer Co-Ordinator role, which is a partnership opportunity between the Local Authority and GAVO, will be appointed to help oversee this and Volunteering opportunities for the Local authority and wider networks.</li> </ul>  |



| Ref                  | Key Tasks  | Progress   |
|----------------------|--|--|
| C                    | Recognise and utilise volunteering as a first step to the employment market.                       | <ul style="list-style-type: none"> <li>• Due to the Covid pandemic and Flood issues, the influx in Volunteers has helped with individuals being able to use Volunteering to boost CV's. Moving forward, the links between the Volunteering Co-Ordinator, Regeneration and programmes such as Communities 4 Work can help highlight this for residents looking for employment.</li> <li>• With the expected loss of jobs, linked to the previous point, the opportunities available and experiences gained in Volunteering can help with finding new employment.</li> </ul>   |
| Page 39 <sub>D</sub> | Provide volunteering opportunities that are appropriate for all ages and sectors of the community. | <ul style="list-style-type: none"> <li>• As outlined in previous points, the promotion and use of Volunteering Wales has been vital in the task of providing volunteering opportunities that are appropriate to our communities. Continued promotion of the site and evolving new opportunities developed over the coming months will also require similar use and demand of the system.</li> <li>• Since Covid 19 especially, various groups have been created to support the volunteering effort with particular success stories being -Gwent Prescription Riders (dealing with Prescription deliveries across Gwent and linking with pharmacies), Risca Covid 19 Group (supporting shielded Risca residents) and the BMMR group (Churches of Bedwas, Machen, Michalestone y Fedw And Rudry) supporting people in that area including Graig-y-Rhacca.</li> <li>• With shielding being an issue for older and more vulnerable people who are often the mainstay of local voluntary organisations, younger people have become a large part of the Covid 19 response, particularly those who have been on furlough. GAVO has seen an increase in young people becoming more involved in the Volunteering effort. GAVO is continuing its support of young people and with the longer term effects of Covid 19 on communities will be looking to continue to engage to see where they can be further involved.</li> </ul> |

**Guidance sought from the Public Services Board:**

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**Caerphilly Public Services Board Well-being Plan**  
**Six Monthly Performance Report**

**Agenda Item 03—AA2b**

**Date: September 2020**

**Action Area: AA2b Apprenticeships**  
**Contribution to the 4 Well-being Objectives:**  
This Action Area will make significant contributions to the Positive People well-being objective.

The proposed work also has the potential to support and contribute to all of the other Action Areas, and links are being made to these other groups. There is particular synergy with the Volunteering Action Area, and the Lead for this Action Area is a member of the Apprenticeships Delivery Group, as is the Lead for the Procurement Enabler.

**Contribution to the 7 Well-being Goals:**

The proposed work will make a significant contribution to the Prosperous Well-being Goal. It will also contribute to the More Equal and Cohesive Communities Goals.

**Evidence**

A Caerphilly Gateway to Employment Model has been designed, to respond to both the Council's emerging workforce development plans and the CCR sectoral analysis, the aim being to create a range of training, apprenticeship and employment opportunities that satisfy the needs of industry, commerce and the Public Sector. The proposal was endorsed by Cabinet in January

We had planned for the "Caerphilly Academy – Gateway to Employment" to launch in April 2020, however this has now been delayed due to the covid-19 pandemic. Given current strains upon the labour market, as well as the numerous restrictions placed upon normal working practices as a result of the pandemic, there is understandably a reduced appetite for hosting additional placements at present; and indeed our partners have confirmed that this is reflective of the wider labour market situation. As a team we have maintained relationships with senior managers and continued planning (for example by preparing for the recruitment of relevant supporting roles) so that we are in a position to react promptly as opportunities become available.

The onset of the pandemic towards the latter part of the financial year has of course presented unprecedented challenges in terms of the economy, with significant implications in terms of employment support. We are anticipating a significant spike in redundancies in the coming year, alongside additional challenges such as a shortage of opportunities and an increase in the personal barriers faced by people due to the ongoing impacts of the pandemic. In response to this, we are continuing to work closely with local employers and with partners including Welsh Government and Department of Work and Pensions. In addition to this, we are also working closely with the Council's BERT team to develop a multi-agency redundancy response group to respond to large scale redundancies as and when they happen.

| Performance measures where identifiable   | Is there a risk this will not be achieved? |
|---|--|
| Aim to reduce the impact of poverty by supporting people into better employment prospects.  | Yes  |
| Support schools to help those who do not wish to follow a traditional attainment pathway to access alternative provision.   | No   |
| Provide an all age, all level apprenticeship programme for residents of the county borough, and ensure that we raise awareness of the opportunities available within our communities.       | No   |
| Align communication pathways and approaches to promote apprenticeship opportunities to the new approach being developed by WG i.e. the replacement for the Apprenticeship Matching Service. | No   |
| Ensure that the local delivery of work programmes aligns and maximises opportunities from the Caerphilly PSB apprenticeship programme.  | No   |
| Maximise the links and develop appropriate pathways to the apprenticeship opportunities available via the Cardiff Capital Region City Deal.   | No   |
| <b>Qualitative measures</b>   |  |
| Increase the number of residents engaged in apprenticeships, traineeships and work placements.  |  |
| Increase the number of local businesses offering opportunities for apprenticeships, traineeships and work placements.   |  |
| Increase the number of apprenticeships, work placements and employment opportunities provided by Caerphilly Council.  |  |
| Increase the number of people engaged in employment or voluntary work under the Employment Support Programmes.  |  |

| Ref | Key Tasks                          | Progress  |
|-----|------------------------------------|---|
| A   | Employment, Education and Training | <p>The Cardiff Capital Region Skills Partnership Employment and Skills Partnership Plan 2019 – 2022 has identified 7 key sectors, each of which has a cluster group of business, education, training providers and Welsh Government to ensure that training provision and facilities meet current and future needs of business and learners. To understand skills gaps and shortages particular to those industries:</p> <ul style="list-style-type: none"> <li>Advanced Materials and Manufacturing;</li> <li>Compound Semi-Conductors</li> <li>Construction;</li> <li>Creative;</li> <li>Digital and Enabling Technologies</li> <li>Human Foundational Economy;</li> <li>Education, Health, Social Care and Childcare</li> <li>Human Foundational Economy;</li> <li>Hospitality, Retail and Tourism</li> </ul> <p>To compliment this a series of local sector event have been planned to identify specific needs for the Local Economy. The first of these for the Care Sector was held on 27th November, which was attended by over 25 businesses.</p> <p>Discussions in relation to a shared apprenticeship have commenced with the Health Board. Due to the complexities of a shared apprenticeship provision and the restrictions in the framework it was decided to pilot a shared apprenticeship between the Council and ABUHB. This has been delayed due to the Covid 19 pandemic.</p> |
| B   | Communities, Outreach and Links    | <p>Work is on going with the procurement enabler, Coleg y Cymoedd, Coleg Gwent the Council's New Build programme and Registered Social Landlords to develop a training and apprenticeship programme to meet the current and future demands. The Council has been successful in securing funding from the Foundational Economy Challenge fund to progress this work. Due to the Covid 19 pandemic this will not take place with the WG Foundational Challenge fund. The WG cannot role the grant into the next financial year, which makes delivery in the timescales no longer possible. However, the principles of the programme remain a priority within the Council's build programme and other ways to deiver will be explored.</p>   |
| C   | Platforms and Communication        | <p>There has been no further information from Welsh Government on the replacement matching service to date.</p> <p>Engagement with schools has been suspended due to the current situation and the resulting pressure on schools.</p>   |

**Guidance sought from the Public Services Board**



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**Caerphilly Public Services Board Well-being Plan**  
**Six Monthly Performance Report**

**Agenda Item 08—AA3**

**Date: 7th Sept 2020**

**Action Area: AA3 : Good health and well-being**  
**Contribution to the 4 Well-being Objectives:**  
 Positive Change—embedding prevention into all that we do  
 Positive Start— providing the Best start in life for current and future generations  
 Positive People—securing the best outcomes for current and future generations  
 Positive Places— improving services, improving health and well-being

**Contribution to the 7 Well-being Goals:**  
 The Good health and well-being delivery plan demonstrates how we are maximising contributions to all 7 Well-being Goals. These are : A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving welsh language, A globally responsible Wales.

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| Performance measures where identifiable                     | Is there a risk this will not be achieved? |
|---|--|
| Reduce smoking prevalence to 16% by 2020                    | Yes  |
| 95% uptake of childhood immunisations                       | Yes  |
| Flu immunisations—75% uptake in 65 year old and over        | Yes  |
| Flu immunisations—55% uptake in at risk groups age 6 months | Yes  |
| 60% uptake for bowel screening programme                    | Yes  |
| 70% uptake for breast screening programme                   | Yes  |
| 80% uptake for cervical screening programme                 | Yes  |

**Evidence**

Caerphilly has continued to progress the Good Health and Well-being Action Area, despite the difficulties posed by the recent pandemic. Since March 2020, many of our core services have had to adapt to very different ways of working, taking into account the safety of Caerphilly residents around social distancing. An example is that GPs can now use Attend Anywhere, allowing them to have face-to-face consultations with patients. Aneurin Bevan University Health Board recognises that not all residents have the ability to communicate electronically and, where this is the case, telephone triage is undertaken.

Test, Trace, Protect is being delivered through the NHS Wales Test, Trace, Protect service which includes a number of partners working together to help contain the spread of the virus from Public Health Wales, to the local Health Boards and Local Authorities in Wales, NHS Wales Informatics Service (NWIS) and others. To ensure effective delivery, these partners will be responsible for implementing one of the biggest public health interventions in a generation. The public will be our most important partners. It is only through their willingness to report their symptoms, identify their contacts and follow advice about self-isolating that we will be able to identify new cases and hotspots of coronavirus and prevent a new peak in cases occurring.

A new online course ‘Activate your life’ is now available to help residents and staff improve their mental health. Feeling worried or anxious can have a big impact on your health, and for some people life at the moment can be particularly difficult. Improvement Cymru for Public Health Wales is offering everyone in Wales over the age of 16 free access to an online self-help video course designed to help them understand their feelings, and enable them to take greater control of their actions so that day-to-day life can become less distressing and more enjoyable.



| Ref  | Key Tasks  | Progress   |
|--|--|--|
| AA3  | Develop the Good health and well-being Action Area   | This Action Area will be reviewed over the next few months to reflect stakeholder feedback, progress and recovery from COVID-19.   |
| AA 3.1   | Improve joint working with an emphasis on prevention to address current and future health challenges                           | <p>With the onset of the COVID-19 pandemic, the core work of the Integrated Well-being Networks was necessarily put on hold in March 2020. The IWN focus switched to support community information and mobilisation in response to the outbreak. A pan-Gwent IWN Facebook group - with now over 3000 members - was rapidly established to provide targeted, verified information to communities, whilst support was provided to emerging community mutual aid groups in various localities. In addition, the community well-being champions programme provided support through weekly COVID-19 newsletters and virtual coffee mornings, as well as dedicated consultation activities to gauge and bolster community engagement.</p> <p>To meet the challenges of the continuing pandemic, since July 2020, IWN has facilitated virtual collaborative meetings to explore we can collectively sustain and support well-being to enable post COVID-19 recovery, focused initially on Risca, Bargoed, New Tredegar, and Rhymney. A (largely virtual) Arts and Well-being festival with partners is scheduled for late August.</p> |
| AA 3.2   | Invest in the well-being of our staff  | <p>Work commenced across Public Sector organisations to develop a Healthy Travel Charter for staff . A baseline survey was undertaken and analysed to look at the travel habits of staff. This will need to be reviewed in light of the impact of COVID-19 on travel patterns.</p> <p>The Integrated Well-being Networks are holding a series of Workplace Well-being in the COVID era webinars.</p>   |
| <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 46</p> | Provide an integrated system of health, social care and well-being closer to home through the Neighbourhood Care Network       | <p>Caerphilly Neighbourhood Care Networks (NCNs) are in discussions with Age Cymru to provide additional support around hospital discharge for those patients who are over 50. Where possible, this service will undertake face-to-face visits with individuals to ascertain their level of need. As a result of COVID 19, we have seen an increase in demand for residents requiring low-level mental health support. Caerphilly NCNs are working with MIND to provide a much-needed counselling service along with active monitoring. Sadly, not only have we seen an increase in our low-level mental health demand, but anecdotal evidence indicates a rise in domestic abuse. Consequently, the NCNs are again looking at commissioning additional capacity from Llamau.</p>  |
| AA 3.4   | Ensure front line staff have the necessary skills and expertise to provide joined up services that meet the needs of residents | <p>In response to COVID 19, Caerphilly South opened its first COVID Assessment Centre at Trethomas Health Centre, where local GP's provided rotational support for symptomatic COVID patients. The future around Trethomas Health Centre is exciting. Not only will it become our escalation hub, if and when we do have another spike in COVID cases, but will also become one of our integrated hubs in the south of Caerphilly as a fully integrated centre with teams such as Flying Start, Generic Health Visiting, Physiotherapy, Podiatry, Caerphilly Management Team and Primary Infant Mental Health Services. We are now looking at how we accommodate other chronic condition services such as Respiratory and Diabetes.</p>  |
| AA 3.5   | Work in close collaboration with the Regional Partnership Board for health and social care to ensure our individual priorities | Discussions are taking place at G10.   |
| AA 3.6   | Create a supportive environment that enables residents to manage their physical, mental and well-being needs in partnership    | <p>During the pandemic, hundreds of Caerphilly CBC staff operated in a very different way, being redeployed to plan, co-ordinate and deliver the local COVID-19 Pandemic 'Buddy Scheme'. Crucially, this supported residents around shopping, prescriptions, befriending and well-being calls. Over 590 members of council staff willingly stepped forward to support the initiative, the majority in a purely voluntary capacity, and at its peak, the scheme supported over 1,560 people who otherwise would have had no other support; Work is ongoing with community groups to ensure those who still need support continue to receive it.</p>   |





**Caerphilly Public Services Board Well-being Plan**  
**Six Monthly Performance Report**

**Agenda Item: 08-AA4a**

**Date: 7th Sept 2020**

**Action Area: AA4 – Safer Communities**

**Contribution to the 4 Well-being Objectives:**

**Positive Change**—Improved partner working and sharing of workspace, facilities and information will use assets and resources more intelligently.

**Positive Start**—Educating young people in community responsibility, providing diversion from negative behaviours, work with Gwent Police ACES and Early Intervention providers.

**Positive People**—Building and maintaining collaborative working/engagement with partners to explore concerns, identify and action relevant solutions. Use of community engagement events to encourage increased reporting.

**Positive Places**—Work with partners to tackle environmental crime and property defacement and development of mediation services to help residents address problem persons and behaviour directly.

**Contribution to the 7 Well-being Goals:**

Safer Community actions will contribute towards the resilient, more equal and cohesive communities goals.

| Performance measures where identifiable   | Is there a risk this will not be achieved? |
|---|--|
| Reduced number of people entering Criminal Justice System   | Yes  |
| Effective response to ASB—Strike 3 and 4 numbers  | No   |
| Identify and respond effectively to crime and ASB challenges.   | No   |
| <b>Qualitative measures</b>   |  |
| Feedback provided by the community following engagement events re. issues in area, perception of community safety and effectiveness of actions being taken. | No   |

**Evidence**

Throughout the recent Covid 19 pandemic partners have excelled in adapting to new ways of working in a rapidly changing environment whilst ensuring that our communities continue to be supported throughout these unprecedented times. All processes and multi-agency meetings have continued to run throughout this period using various digital methods.

Through the creation of the Community Safety Hub fortnightly partnership tasking meetings take place to identify areas and individuals that are placing demand on partners services, emerging trends and priority areas to tackle anti-social behaviour and crime. Partners then pool resources to address the priorities identified in the meetings and task staff appropriately. In addition to the hub, the Serious Organised Partnership group have also met via digital means to continue to share information in relation to the management and targeting of serious offenders.

Partners continue to engage with our youth in Caerphilly and have now opened a cadet unit within Trinity Fields School in Ystrad Mynach. This school caters to the needs of children with learning and physical disabilities. Officers within Gwent police attend the school on a fortnightly basis and work with the children to help them understand what the police do and to provide guidance and information to ensure that they remain safe within the communities. It helps to build trust and confidence. Work is also ongoing with the Youth Offending Service to look at alternative diversionary opportunities that links into the projects that are funded by the Police and Crime Commissioners office. A youth mapping exercise is also being undertaken to understand what youth provision is in Caerphilly.

Op Harley is now embedded to deal with Off Road Bikes that continue to disrupt communities and deface the environment. Enforcement operations are run regularly and tasked appropriately via the Community Safety Hub.

| Ref | Key Tasks   | Progress  |
|-----|---|---|
| A   | <p>Maintain an accurate picture of Anti-Social Behaviour and those responsible; encouraging and facilitating reporting and strengthening community confidence by effectively tackling issues through use of statutory powers or partnership referral and utilising early intervention and prevention schemes.</p> | <p>In recent months partners have worked together to address anti-social behaviour with off road bikes under Operation Harley. This has included carrying out enforcement operations throughout the county borough. These have involved the use of drones, large numbers of officers and CCTV vans.</p> <p>A media campaign has been launched appealing for intelligence, with posters and flyers at key locations. Local Police and partners Twitter accounts have been utilised to publicise the campaign.</p> <p>The Hub Tasking process was used to gain participation from partners, such as Registered Social Landlords, to share intelligence on who is involved in this activity and where bikes are stored. Disruption at garages/sites where bikes fuel and wash-down has also been carried out. It is hoped that all of this work will help to alleviate the anti-social behaviour problems experienced in our communities</p> |
| B   | <p>Ensure responsibilities for PREVENT and CHANNEL under Counter Terrorism and Security Act 2015 are met and develop an action plan to ensure all duties are fulfilled including training provision and promotion of community cohesion.</p>  | <p>A Gwent Prevent action plan has now been ratified by the Gwent Contest Board. The plan includes actions on the following key strands: Counter Terrorism Local Profile, Risk Assessments, Channel &amp; Prevent Referrals, Training, Schools &amp; Higher/Further Education, Policies and Community Cohesion. Development is now taking place to establish a regional Channel Panel to discuss referrals across the five local authority areas and share best practice.</p>   |
| C   | <p>Work closely with statutory, specialist and internal partners to identify Serious Organised Crime through the Caerphilly Serious Organised Crime Partnership.</p>  | <p>Through the Safer Caerphilly Serious Organised Crime Group partners have worked together and carried out a considerable amount of proactive work in tackling serious organised criminality with success. Over the last nine months approximately 30 investigations have/are ongoing involving those individuals causing the most harm in the Caerphilly county borough.</p> <p>Initial investigation outcomes have seen charges and remands brought for Class A and B Drug Supply, possession of criminal property, possession of drugs, prohibited weapons and breach of serious crime prevention orders. A substantial amount of drugs including heroin, amphetamine, cocaine and cannabis have also been recovered. Cash has also been seized under the proceeds of crime act, and recovered stolen vehicles.</p>   |
| D   | <p>Work with partners to improve joint working and information sharing through the creation of the Caerphilly Community Safety Hub to address demand within Caerphilly County Borough.</p>  | <p>In 2019 partners were co-located in the Safer Caerphilly Community Safety Hub to enhance the way partners work together and share information. This year we carried out a survey with all partners to seek their views on how effective the Hub is. The consensus is that the Hub is working extremely well and has improved partnership working where it is now more concise and efficient</p>  |

**Guidance sought from the Public Services Board** Nothing at this time.

**Caerphilly Public Services Board Well-being Plan**  
**Six Monthly Performance Report**

AGENDA ITEM No. 08—AA4b

**Date: 7th September 2020**

**Action Area: AA4b Resilient Communities**

**Contribution to the 4 Well-being Objectives:**

**Positive Change** - The Coalition for Change Board is made up of representatives from all PSB partner organisations. A key focus is to use our assets and resources more intelligently for the benefit of our residents

**Positive Places** - A comprehensive programme is being developed to improve the physical condition of the estate and the homes on it. Work is underway to improve the well-being and resilience of individuals and to allow them to reach their full potential

**Contribution to the 7 Well-being Goals:**

The work will make particular contributions towards the prosperous, resilient, healthier, more equal and cohesive communities goals.

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| Performance measures where identifiable   | Is there a risk this will not be achieved? |
|---|--|
| No. of homes having external wall insulation installed  | no   |
| No. of homes compliant with WHQS  | no   |
| <b>Qualitative measures</b>   |  |
| The LPC building (43 Atlee Court) is becoming increasingly used by the local community, mainly for information and Citizens Advice . However this building cannot reopen safely at the present as social distancing measures cannot be accommodated safely. |  |
|   |  |

**Evidence**

The multi-agency Coalition for Change Board has agreed an extensive programme of works at Lansbury Park based on the Deep Place Plan. Partnership working and community involvement will be key to delivering this work. An Environmental Enhancement Plan has been developed which includes proposals to better use the open space on the estate and to reconfigure parking and garages. Options are also being considered for the former GP surgery on the estate which has been closed and marketed for sale. To date 17million has been spent of physical improvements to the homes and environment on the estate. This, however, is only part of the picture and our relationship with the residents continues to go from strength to strength.

The last 7 months have been both challenging and rewarding. In April 2020 our focus changed to deal with the Coronavirus Pandemic. We successfully redesigned and delivered our services in a very short amount of time to respond to the needs of our most vulnerable and deprived communities. What has been achieved is outstanding. Our collaborative team working with our communities has been inspiring. Communication amongst staff teams and communities has been challenging but despite this the legacy of our relationship with communities has seen them pull together with us in our priority areas to form strong bonds and support networks that did not previously exist, and we want to support all of this to continue through our Caerphilly Cares model.

| Ref          | Key Tasks  | Progress 1—2 years  |
|--------------|--|---|
| A            | Consider how the findings and learning from the Lansbury Park work can be used to support other disadvantaged communities  | The lessons learnt from the pandemic will be key to informing our changing relationship with our communities and their involvement in the re design of services that impact on their lives.   |
| B            | Establish project management, co-ordination, delivery structures and responsibilities  | The Coalition for Change Board has not met since the start of the pandemic. Prior to April the board had agreed to establish a number of working groups to lead on the service reviews across a number of key themes.   |
| C            | Identify and evaluate the services currently being delivered for the benefit of residents within Lansbury Park, and the costs of delivery. Including a community audit | Following on from the service mapping information throughout 2019, it was the intention to run several area specific related workshops for key stakeholders and delivery officers. The first of these, Health & Social Care was scheduled to take place mid-April but had to be postponed due to the current COVID-19 pandemic. As soon as it is safe and appropriate to do so, a new date will be set for these workshops inclusive of both Employment & Skills and Education & Training agendas. It is hopeful that existing provisions can be tailored to acutely meet the needs of the residents and where appropriate, avoid duplication of providers.   |
| Page 50<br>D | Establish and deliver a programme of projects based on the Deep Place Study recommendations  | <p>Community engagement and capacity building continues, despite the current situation. Assistance and support was provided to the Building Bridges Community Group in setting up of a FareShare scheme on the estate, which has run from March 31st during the Covid crisis. Due to the local knowledge the group identified who needed support, built a supply network and obtained funding to enable this provision to continue for the next 9 months.</p> <p>The pandemic has seen the identification of community members needing support that would have otherwise struggled alone. This has offered an opportunity to make further community connections, gather new data &amp; intelligence moving forward, as well as expanding partnership working with support agencies. A further positive has been the formation of local groups, who have come together as a direct result of the pandemic to offer support to their communities. These volunteers have utilised social media to galvanise community action; in effect creating their own 'Buddy' schemes. The scale of the volunteering ranges from small groups of individuals operating in single communities to larger groups that span several miles, encompassing multiple towns &amp; villages in the borough.</p> |
| E            | Support housing partners to deliver appropriate, affordable and sustainable homes.   | The Council has embarked on an ambitious desire to deliver 400 new homes by 2025 to address the shortage of affordable homes through the development of approximately 120 new social rented homes for people on the waiting list . To support the recovery of the local economy post Covid-19 through the construction of new social homes thereby acting as a catalyst to support the circular and foundational economies creating new opportunities for skills development, training, apprenticeships and employment and improving the overall health, wellbeing and resilience of some of the Council's most vulnerable residents.   |

**Guidance sought from the Public Services Board**

Partners are urged to ensure that they attend the workshop in respect of service mapping for their service areas. This is a priority work stream for the PSB and the required level of staff time needs to be devoted to complete.

**Action Area:**

**Contribution to the 4 Well-being Objectives:**

**Positive Change**— working with others to help everyone to understand the importance of the natural environment and how it underpins how we live, work and play.

**Positive Start**— Creating and maintaining healthy, green, well-connected green spaces and habitats to deliver multiple benefits for well-being.

**Positive People**— Enhancing and promoting local, natural environments, to help residents be more active and engaged.

**Positive Places**— Providing a network of connected green spaces to deliver multiple benefits for both individuals and nature.

**Contribution to the 7 Well-being Goals:**

A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales, A Wales of cohesive communities, A Wales of vibrant culture and thriving Welsh language, A globally responsible Wales.

| Performance measures where identifiable   | Is there a risk this will not be achieved? |
|---|--|
| Improved access to green spaces in the local community                                | No   |
| Improved knowledge of barriers to accessing green space                               | No   |
|   |  |
| <b>Quantifiable measures</b>  |  |
| Improvement in access to green space in the local community to encourage greater use. | No   |
| Improved knowledge and understanding to the barriers to accessing green space         | No   |
| Community involvement in protecting and enhancing the natural environment             | No   |

**Evidence**

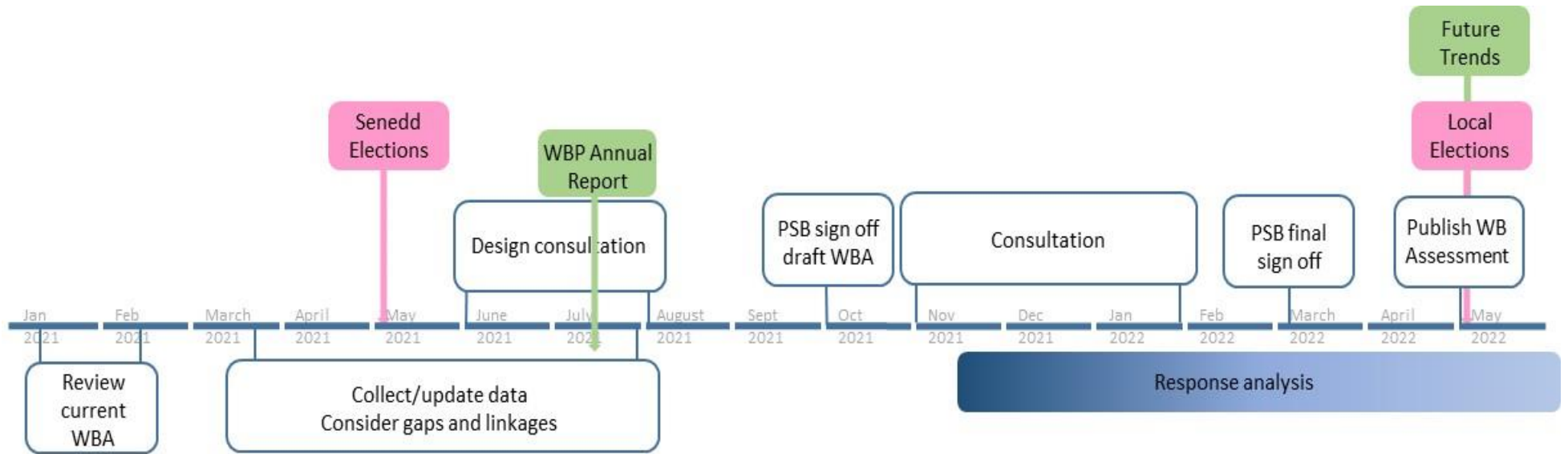
- Green Spaces Group met last in Feb 2020, but paused over the COVID19 outbreak. The Group has agreed two delivery priorities for 2020. How these are delivery may need to be reconsidered considering the COVID backdrop we are currently in. These are: -
  - Priority 1: Targeted improvement of green spaces** - A major tree planting and habitat improvement programme, that engages with residents and volunteers to maximise the carbon offsetting, biodiversity benefits and understanding of climate change issues.
  - Priority 2: Grow, cook, eat** - involving people in sustainable local food activity as a way to enhance connection to nature, promote sustainable behaviours and improve health, e.g. increasing allotment provision, involving volunteers, supporting community initiatives.
- The Green Infrastructure plan for the county borough is nearing completion; final version to be finalised shortly.
- Green Active Travel project at Tir y Berth ongoing – launch event was planned for the spring (new date tbc)
- Ystrad Mynach mapping project (looking at use of green space and future opportunities) - report being finalised pending publication of GI Strategy.

| Ref | Key Tasks   | Progress  |
|-----|---|---|
| A   | Create, complete and implement an integrated Green Infrastructure Strategy.   | Green Spaces Group were involved in early stages of GI Strategy development in 2018 and item regularly discussed at Green Spaces Group meetings since. Work on the Strategy is led by CCBC. Latest update is that Strategy will be going to Council in September 2020. This is a key document that will outline assets and opportunities at a strategic level and inform future work programme of this Action Area.   |
| B   | Establish a funding group of PSB organisations to share knowledge and identify opportunities for collaborative projects and funding bids. | Members of Core Group feed into existing Gwent-wide partnerships - Resilient Greater Gwent (ENRaW funded) and Gwent Green Grid Partnership (hoping for ENRaW funding). Also Resilient Uplands project and have fed into G-SWAG and Area Statement work so the work in Caerphilly is aligned with that across Gwent and benefitting from shared learning and approaching delivery at the right scale.  |
| C   | Map existing delivery, assets, opportunities and gaps of our green spaces and identify opportunities for change.                          | GI Strategy is key here.<br>To complement that strategic look at green space, NRW funded (£5k) a place-based look at assets and opportunities in Ystrad Mynach, to help bring the GI Strategy to life on the ground. Groundwork carried out this work and it is finished but not yet used (pending completion of GI Strategy). The focus was engagement with the community to look at how they did/didn't use green spaces, what they valued, what the barriers and opportunities were to using green spaces to be a greater part of people's daily lives. Intention is to use this as part of the comms when the GI Strategy is rolled out. Also link here to PSB Assets Action Area and mapping of green assets (CCBC Tracy Evans attends that group and feeds back to Core Group). No action yet with regard to green public assets. |
| D   | Implement actions to increase the contribution that the environment makes to the health and well-being of residents.                      | Delivered an active travel project in Tir y Berth with NRW and ABUHB funding. Engagement with local community about improvements to a neglected route alongside the River Rhymney. Enhancements to interpretation, promotion (map of route and linkages to active travel network), biodiversity enhancements and improvements to the route infrastructure. It was planned to launch the revamped route in spring 2020, but COVID delayed this.<br><br>Hope that GI Strategy will help us to spatially prioritise where next delivery should be. David Llewellyn (Caerphilly Integrated Wellbeing Network lead) has now joined the Core Group to help ensure that delivery joined up with ABUHB's priorities.  |

|                                     |   |   |
|-------------------------------------|---|---|
| E                                   | Implement actions to increase volunteering in the outdoors                        | Have linked to Volunteering Action Area and reps from that work area attend Green Spaces Group. Community group involved with Tir y Berth project. Volunteering identified as key in one of the delivery themes for 2020. |
| F                                   | Identify the opportunities for PSB Partners to share resources, assets and staff. | Core Group has worked well in partnership and contributed funding to shared projects.   |
| This report is presented to the PSB |   |   |

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## **PARTNERSHIPS SCRUTINY COMMITTEE- 28TH JANUARY 2021**

**SUBJECT: UPDATE ON REVIEW OF WELL-BEING PLAN ACTIONS AND  
INCLUSION OF COVID RECOVERY PRIORITIES**

**REPORT BY: DIRECTOR OF EDUCATION AND CORPORATE SERVICES**

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### **1. PURPOSE OF REPORT**

- 1.1 The purpose of this report is to update committee members on the review of action plans under each of the Enablers and Action Areas of the current 'Caerphilly We Want 2018-2023' well-being plan and, additionally, to inform them that the PSB is formulating a set of recovery based priorities to focus partnership activity on supporting the county borough area out of the coronavirus crisis.

### **2. SUMMARY**

- 2.1 The current well-being plan was developed over 2017-18 and was agreed by the Caerphilly Public Services Board (PSB) in March 2018. The plan runs over a 5-year cycle and is therefore at its halfway point in 2021. Prior to the coronavirus public health crisis, the PSB and relevant delivery leads had committed to update action plans for the remaining term of the well-being plan. The coronavirus crisis has given a different impetus to this work; to consider how partnership activity can be directed to help the county borough area recover from economic and societal impacts.
- 2.2 The action plans are currently being reviewed; this is being done in the light of a set of new recovery priorities agreed by the PSB at its meeting on the 3<sup>rd</sup> of November 2020. The chosen recovery priorities are set out in this report.

### **3. RECOMMENDATIONS**

- 3.1 That committee members note and comment on the selected recovery priorities.

### **4. REASONS FOR THE RECOMMENDATIONS**

- 4.1 To allow Partnerships Scrutiny Committee to discharge its duties under Section 35 of the Well-being of Future Generations (Wales) Act 2015.

## 5. THE REPORT

- 5.1 The PSB has considered that, as part of the review of priorities, they would like partnership activity to include work to help the county borough recover from the impacts of the coronavirus crisis.
- 5.2 Many organisations are considering future work in the light of gains and losses caused by the crisis. Gains have included less impact on the environment from work related travel, greater use of technology for agile working and public interaction, less reliance on buildings etc. Losses have been keenly felt in economic activity and increasing levels of deprivation, digital exclusion, social isolation etc.
- 5.3 The Council has its own recovery framework, hyperlink at Background Papers, other public sector organisations, some of whom are PSB partners, have developed similar.
- 5.4 Advice and encouragement has also been received from external bodies to consider forward plans for partnership activity through a recovery focus, notably a direct request to the PSB from the Minister for Housing and Local Government and guidance issued by Welsh Government and the Future Generations Commissioner, hyperlinks at Background Papers.
- 5.5 The PSB considered how it would like to develop a recovery focus at its meeting of the 3<sup>rd</sup> of November 2020 and agreed seven areas of activity:

| <b>Recovery Area</b>               | <b>Draft Detail</b>   | <b>Lead Body</b>  | <b>Link to existing Area</b>        |
|------------------------------------|---|---|-------------------------------------|
| <b>Town Centre Recovery</b>        | Linking to economic recovery plans and refocussing on local amenity, low carbon economy, community cohesion and funding that has been made available to support this e.g. the City Deal Challenge Fund.                                 | CCBC with Public Health Wales   | Resilient Communities               |
| <b>Flooding Collaboration Plan</b> | Climate adaptation linking to review of existing regional priorities, local protective/preventative activity and system improvements.   | Natural Resources Wales with CCBC                                       | Best Use of the Natural Environment |
| <b>Caerphilly Cares</b>            | Emerging model built on learning so far with links to vulnerability, well-being, economic, social and demographic pressures. Collaborating with communities, volunteering, and across the public sector to support the most vulnerable. | CCBC with GAVO, Aneurin Bevan University Health Board and Public Health | Volunteering                        |

|   |  |  |                            |
|---|--|--|----------------------------|
|   |  | Wales  |                            |
| <b>Food Security/Poverty</b>                | As a consequence of the economic effects of COVID and potential less understood effects of Brexit- linking to food availability projects and food banks. | CCBC with Natural Resources Wales                                      | Volunteering               |
| <b>Public/Third Sector Assets</b>           | Smaller shared space and the development of public/third sector hubs. Pilot project Ty Penallta.   | CCBC and Gwent Police  | Assets                     |
| <b>Community Cohesion</b>                   | Focussing on problem locations, harm reduction and prevention, and use of the Lansbury Park Model across other areas.                                    | Gwent Police   | Safer Communities          |
| <b>Preventing Vulnerability/ Inequality</b> | Shared public sector messaging and developing the SWFRS Make Every Contact Count model and vulnerability index.  | South Wales Fire and Rescue Service with Public Health Wales and ABUHB | Good Health and Well-being |

5.6 Delivery Leads are developing the activity under each of these recovery priorities and will encompass this work in the review of action plans. The existing action plans were developed some years ago and need to be refreshed to consider:

- Completed actions
- Changes in focus/regional activity
- Refreshed data\*
- Current resources

\* The PSB has recently put the complete set of well-being data in the public domain on its website as a live resource with updates as they are available- [Caerphilly Well-being Assessment mini site](#)

## 5.7 Conclusion

Revision to the action plans was planned at the start of 2020 in time for the halfway point of the well-being plan. The focus on recovery has been built into this review and, where possible, the revisions will be included within the existing framework to allow for the same governance and performance reporting. The PSB will consider the revised action plans at its meeting on the 22<sup>nd</sup> January 2021

## 6. ASSUMPTIONS

6.1 There are no assumptions made in this report.

## **7. LINKS TO RELEVANT COUNCIL POLICIES**

- 7.1 The 'Caerphilly We Want 2018-2023' well-being plan is a partnership document that defines the collaborative activity of partners to promote the well-being of future generations. Caerphilly County Borough Council must have regard to the content of the well-being plan when setting its own priorities and actions.
- 7.2 The PSB will agree the new action plans at its next meeting, the 22<sup>nd</sup> of January 2021. Any changes agreed will be reflected in local authority planning as a contributing partner to the well-being of the county borough.

## **8. WELL-BEING OF FUTURE GENERATIONS**

- 8.1 The work of the PSB directly contributes to the well-being goals for Wales:
- A prosperous Wales
  - A resilient Wales
  - A healthier Wales
  - A more equal Wales
  - A Wales of cohesive communities
  - A Wales of vibrant culture and thriving Welsh Language
  - A globally responsible Wales

The activity of the PSB is consistent with the sustainable development principle within the Well-being of Future Generations Act. Action plans are developed in line with the Future Generations Commissioner's Framework for Projects which covers:

- Long Term – The importance of balancing short-term needs with the need to safeguard the ability of future generations to meet their long-term needs
- Prevention - How acting to prevent problems occurring, or getting worse, may help public bodies meet their objectives
- Integration – Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies
- Collaboration – Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives
- Involvement – The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

## **9. EQUALITIES IMPLICATIONS**

- 9.1 This report is for information purposes, so the Council's full Equalities Impact Assessment process does not need to be applied. The impetus of the legislation, in respect of a 'More Equal Wales', does however support equalities issues and so the work of the PSB considers equalities requirements throughout.

## **10. FINANCIAL IMPLICATIONS**

10.1 There are no financial implications in this report.

## **11. PERSONNEL IMPLICATIONS**

11.1 There are no personnel implications in this report.

## **12. CONSULTATIONS**

12.1 This report has been sent to all consultees listed below and all comments received are reflected in this report.

## **13. STATUTORY POWER**

13.1 Section 35 of the Well-being of Future Generations (Wales) Act 2015.

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Consultees: Councillor Philippa Marsden, Leader of the Council and Chair of the PSB  
Christina Harray, Chief Executive  
Councillor Jamie Pritchard, Chair of Partnerships Scrutiny Committee  
Councillor Gez Kirby, Vice Chair of Partnerships Scrutiny Committee  
Richard Edmunds, Corporate Director, Education and Corporate Services  
Sue Richards, Head of Education Planning and Strategy  
David Roberts, Principal Accountant  
Anwen Cullinane, Senior Policy Officer (Equalities and Welsh Language)  
Shaun Watkins, Principal HR Officer

Background Papers:

Caerphilly County Borough Council Recovery Framework (agreed by Caerphilly CBC Cabinet 30/09/20) [Link to Cabinet Report 30th September 2020](#)

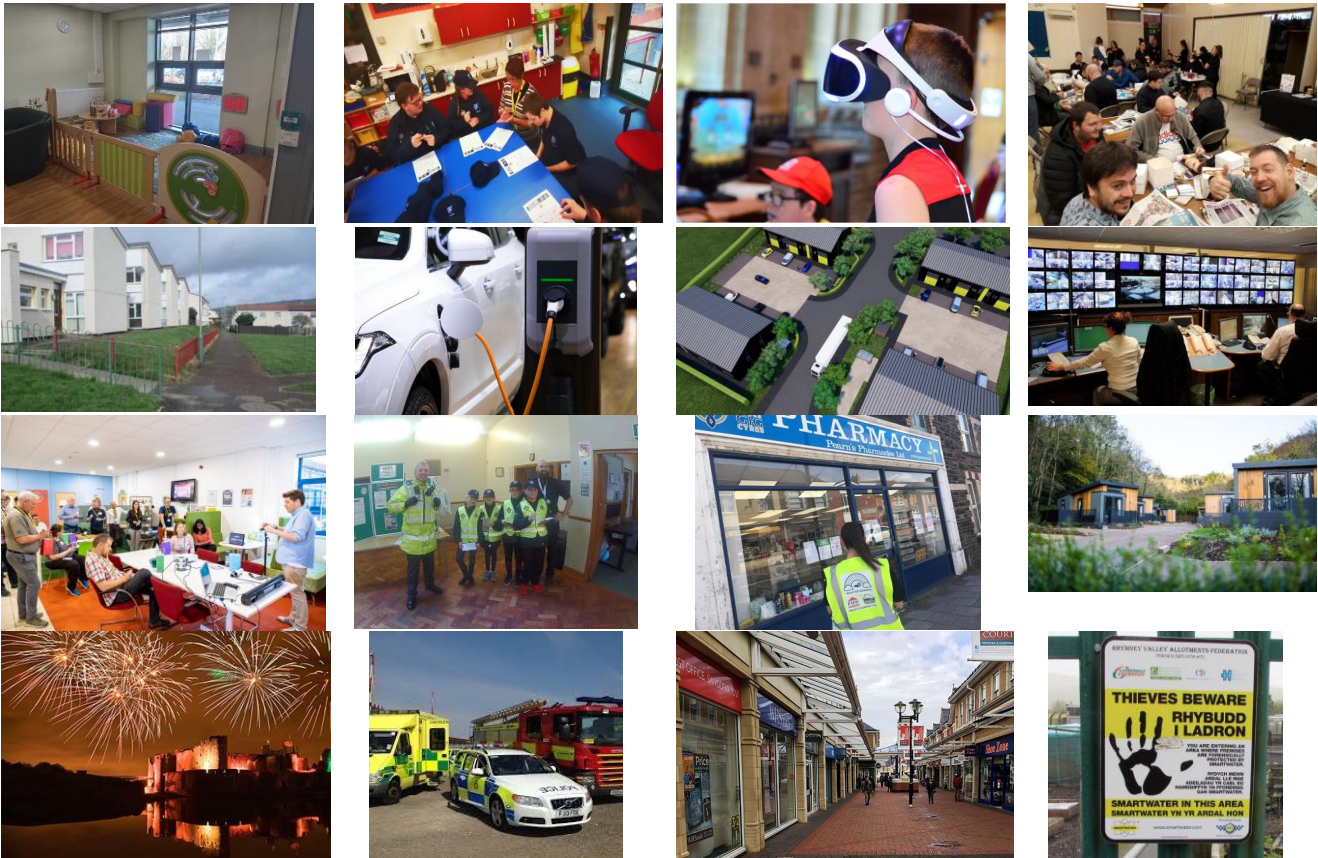
Welsh Government- 'Reconstruction: Challenges and Priorities' [Link to Welsh Government Reconstruction: Challenges and Priorities](#)

The Future Generations Commissioner also- 'Five-point Plan' [Link to Future Generations Commissioner Five Point Plan](#)

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## Caerphilly Public Services Board Annual Report 2019-20



### Introduction and context

Welcome to the Annual Report of the Caerphilly Public Services Board (PSB) for 2019/20, highlighting progress made against the 'Caerphilly We Want 2018-2023' Well-being Plan. This year's report covers a longer 16-month period, as all partners have inevitably been involved in responding to the Covid-19 pandemic. Taking a longer timeframe has allowed us to showcase some of the amazing public and community sector response to supporting communities through this public health crisis.

Our video story is structured around the 4 Well-being Objectives the PSB has set itself - Positive Change, Positive Start, Positive People and Positive Places. We hope you have time to view some of the exceptional partnership working that has been happening by clicking on the links below. Our objectives are underpinned by our Action Areas, with progress on each

discussed throughout this Sway report. You will also find hyperlinks to more detailed information should you wish to delve a little further.

The past 6 months have been an unprecedented time for public services and local communities. The Caerphilly PSB has responded to these challenges by building on its already strong partnership working for community well-being. If you would like to contact the PSB, please do so using the links on the [PSB website](#).

*In line with this publication, we were able to move from the crucial establishment of groups and structures phase, into delivering significant change and real improvements for our residents - and to four key objectives as set out in Caerphilly PSB's well-being plan. Progress and the content of this video is structured around these objectives:*

*Yn unol âi gyhoeddi, roedden ni'n gallu symud o'r cynnod sefydlu grwpiau a strwythurau hanfodol, i gyflawni newid sylweddol a gwelliannau gwirioneddol i'n trigolion o dan bedwar amcan allweddol i'w nodwyd yng Nghyrrllun Lles y Bwrdd.*



**Integration**  
The Delivery Plan that will support the delivery of the Well-being Plan does not sit directly under the individual Well-being Objectives. Instead, it identifies a series of outcome-oriented actions and activities to respond to the issues facing the county borough. The detailed actions have been supported by action-planning with partners and communities.  
As areas of work are delivered in collaboration, and across the aims and objectives of contributing partners, so they integrate across the Well-being Objectives of each public body and contribute to the National Well-being Goals for Wales. The chosen actions and activities are those which the Board considers will collectively maximise their contribution towards the National Well-being Goals.



**Collaboration**  
Throughout the development of the Assessment of Well-being and the Well-being Plan, partners have been involved in all aspects, from the identification and prioritisation of the issues to be addressed, through to the development of the Well-being Objectives and the Delivery Plan.  
The Board recognises its collective responsibility to ensure the well-being of our future generations, and the necessity of working collaboratively to secure the best outcomes for all people across public sector delivery in the area. Board members will strengthen their ability to affect change by making delivery against the Well-being Plan central to core activity of their own organisations, and sharing accountability for its success.



**Long-term**  
The Board recognises that many of the issues identified in the Assessment of Well-being are due to the historical legacy of the area and entrenched problems that cannot be addressed on the short-term. Therefore, these will need to be tackled over the longer term, with incremental change and creative solutions needed. While this plan sets actions and activities for the first five years it is written with an eye on long-term sustainable change.

## 1 - Introduction from the Chair of the PSB

<https://youtu.be/M9ItAzOD9rl>



## 2 - Positive Change video

<https://youtu.be/wUOzkMyIXal>



## 3 - Positive People video

<https://youtu.be/OTOWpTSAobg>



## 4 - Positive Places video

<https://youtu.be/B7sDpe42P7M>



5 - Positive Start video

[https://youtu.be/5G2Dnt\\_sDDQ](https://youtu.be/5G2Dnt_sDDQ)

## Best start in life

The last 16 months have been both challenging and rewarding, and during 2019 we made significant progress within this Action Area. However, in 2020 our focus changed to deal with the Covid-19 pandemic and now it is returning to re-energise the progress made last year and incorporate the lessons learnt during the pandemic period.

This recent fast paced and exhausting period has created many positive opportunities. We have successfully redesigned and delivered our services in a very short amount of time and significantly developed our IT and virtual connections, and what has been achieved is outstanding. Our collaborative team working has enhanced beyond (what were previously) blockages in the system. Communication amongst staff teams and families has strengthened, and communities have pulled together to form strong bonds and support networks that did not previously exist, and we want to support all of this to continue.

The test now is to find a way forward that is right for future generations within whatever becomes the new normal. We need to learn from the past 16 months and harness both successes and failures to inform system change, to ensure our service delivery is focused on the needs of the family and child, and not stopped by traditional organisational or professional structures.

Central to this is the intense work ongoing within the Welsh Government's Early Years Integrated Transformation Programme. Working regionally with Blaenau Gwent, Newport, Aneurin Bevan Health Board and Public Health Wales Gwent, we are developing joined up and responsive Early Years services. During 2019, senior leadership, managers and front-line staff started a journey that challenges assumptions, identifies what matters to families and respects innovation and integration. In the Autumn, (the impact of Covid-19 delayed the original planned start from March) we will be running pilot teams across the region in communities identified of high need, where all staff work to the same principles and values. These were developed in 2019 using the Vanguard Systems Thinking method and will focus service delivery on 'What Matters' to the family/child, bringing together Flying Start, Families First, Supporting People, core services and wider partners in integrated delivery. Through a place-based focus, we will address the holistic needs of the family/child and ensure that individuals have local accessible support when they need it.

The learning prior to implementation of the pilot has been extended through the recent pandemic as teams piloted new ways to reach families, enhancing the support offer available as we move to implementation of the pilot. This included virtual groups, social media daily activities and updates, individual contacts by phone, WhatsApp or Attend Anywhere, online parenting programmes, doorstep drops and contacts, and development of 'clean rooms' in shared partner buildings to enable one-to-one appointments, especially for worried parents of new babies. Planned evaluation in 2021 will show what works, what failed and how we can make this model sustainable moving forward, to realign core delivery and improve outcomes for children and families, staff and organisations across the county borough and region.

All staff within the local Early Years system, in both public sector and private settings, have been trained on Adverse Childhood Experiences. This knowledge has been interwoven into the Vanguard process, as well as informing the new model of delivery, which focuses strongly on community support and early intervention.

Since the Future Generations Commissioner Sophie Howe visited Lansbury Park last year, the community group 'Bridging Together – for a brighter future' have gone from strength to strength. They are now constituted and have raised funds to bring in and run the projects that they would like locally.

They held two hugely successful Christmas Parties with over 50 children and their parents – some parents said they could never afford to take their children to see Santa, so this was amazing. They also developed skills such as organising a large event, handling money and bookings, budgeting, decorating, being creative and improving self-esteem. So that the community didn't miss out due to Covid-19, at Easter they organised for one of their group to dress as the Easter bunny and give out socially distanced chocolate eggs with the local Police team.

Funding has been granted to the Parent Network for a Community Co-ordinator and Receptionist to support them to redesign and take on the duties of welcoming the community into the Integrated Children's Centre (ICC). The work placement Receptionist role has now been extended as a post to be reviewed in March 2021. The Receptionist has replaced the furniture, created a new usable space for play and undertakes duties including engaging with parents and children, and organising bookings for the rooms. The ICC is now a community hub with the community running groups and free Wi-Fi is available for informal learning.

The feeling in the ICC is very different now. Parents are talking to each other to develop what they need in the ICC or the area. Groups are running in Maths, English, parenting, playwork, craft, and speech and drama, which are well attended and having positive impacts.

The concept of Children First was working with the community to enable them to identify and support their own needs. The ICC shows how successful a community can be in supporting everyone, creating a cohesive community, working in partnership with staff if they are needed, and reducing the reliance on professionals by breaking down barriers to engagement.

The Parent Network is a peer support project enabling families, parents and carers to have a voice in the development of the services that affect them, their wider family and the community as a whole. By facilitating peer-led groups, individuals are encouraged to become group volunteers. This progresses into the group gaining confidence and knowledge, giving them an informed voice in their community and enabling the group to become independent

'when it's ready'. The groups are able to develop their own bespoke training programmes, take part in community events, be involved in consultations and help to shape their own community, with 'do things with us not to us' the mantra of Network members. Prior to Covid-19 there were 25 groups running across the county borough, with a combination of constituted, independent and volunteer led groups, along with some newer groups who have yet to find their feet and who currently receive support from one of a team of support workers. As a result of lockdown, and in contradiction to what could have been, 21 of the groups became online virtual groups. This meant that we were able to 'keep a caring eye on our communities', whilst myth busting and giving out important information, along with supporting signposting and referrals. More than that, however, we were there at any time 24/7 if someone wanted a chat, either via text, phone or video call. This was vital contact for some families in the first few weeks of lockdown.

As we came to terms with the new way of living, we started doorstep drops - delivering crafting materials kindly donated by Head 4 Arts, to enable our families to join together in groups and share a crafting activity, which also gave us and the families valuable eye-to-eye contact and the chance for a chat.

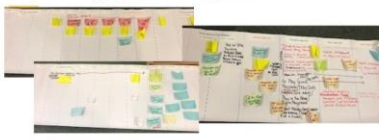
During lockdown the project also gained new members, as those that hadn't previously been able to join us physically now had time to engage virtually. We also gained 20 Parent Champions, all of which are going through online training sessions with our Participation Officer and are supported by the whole team. PETRA Publishing even wrote a book online via Facebook Messenger with approximately 60 participants, which was no mean feat. The book will be printed very soon and contains a lockdown message. PETRA has written three additional books during lockdown that they plan to launch as soon as restrictions are lifted enough to bring everyone together. Two of the books were written in partnership with the Police and one was written with Head 4 Arts. This brings the total book count for PETRA to 72, which is amazing. It is believed that PETRA is now the largest publisher of children's books in Wales.

Our Journey...  
Early Years Mapping Event 14<sup>th</sup> May 2019



6 - Early Years mapping workshop  
14th May 2019

Our Journey...  
Early Years Mapping Event 14<sup>th</sup> May 2019



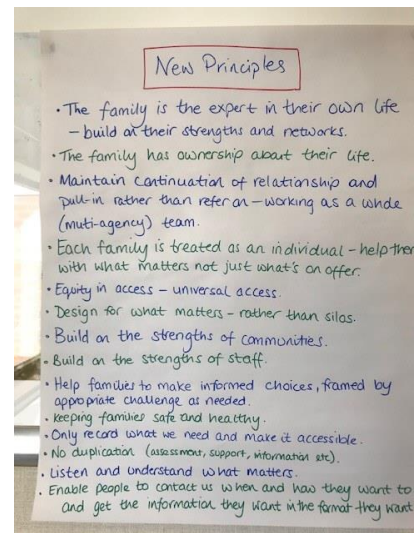
7 - Early Years mapping workshop 14th  
May 2019



9 - Bridging Together logo



10 - St James' ICC new reception area



8 - Vanguard process flipcharts



11 - St James Christmas Party decorations



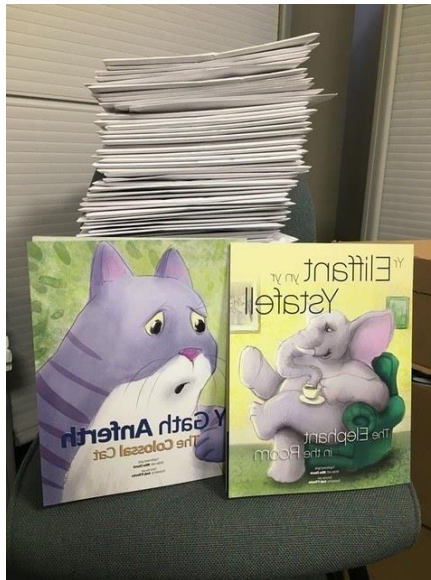
12 - St James Christmas Party decorations



13 - Easter bunny and helper handing out Easter eggs



14 - Doorstep deliveries during Covid



15 - The Elephant in the Room and the Colossal Cat books



16 - Trip to London for The Elephant in the Room book



17 - St James ICC new reception area



18 - Jayne Bryant MS talking about Moli, The Cow Who Moo She Was Different book at the Senedd



19 - The Colossal Cat book launch at Pantside Primary



20 - Launch of My Monster and the Magic Glasses book

## Apprenticeships

It has been a successful year in terms of employment support within the local authority area. The Communities for Work and Communities for Work Plus programmes together engaged over 575 people from the county borough; of whom more than 300 secured employment as a result of intensive mentoring and training to address a range of barriers to employment such as lack of qualifications, poor digital literacy, low confidence and childcare issues. The employment support offer within the county borough is centred around a triage process, which ensures that any incoming referrals are supported to access the appropriate programme based upon their eligibility, thus creating a simple single point of contact for customers into all Council employment programmes. The recruitment of a dedicated Business Liaison Officer (funded via the Communities for Work Plus programme) at the start of the financial year has also enabled us to significantly expand our reach in terms of our relationships with local employers, which has yielded extremely positive results in terms of placements and sustainable employment opportunities across all employment programmes. The Business Liaison Officer is able to maintain regular dialogue with employers, which allows us to respond to their labour needs promptly and effectively; throughout the year we have seen many examples of employers returning to us for subsequent recruitment drives due to the ongoing success of these partnerships.

These positive outcomes have also been boosted by additional support from the Council's WHQS Barriers Fund, which has enabled Council tenants to access further funding for training, travel, clothing and hygiene packs to support them in finding employment. During the 19/20 delivery year, 22 Council tenants were directly supported via this funding, of whom 16 have secured sustainable employment (to date). This funding has also been utilised to support wider-scale initiatives, such as a Jobs Fair in Lansbury Park and the Suits You project in Rhymney, which aims to provide affordable workwear for those seeking employment.

The onset of the pandemic towards the latter part of the financial year has of course presented unprecedented challenges in terms of the economy, with significant implications in terms of employment support. We are anticipating a significant spike in redundancies in the coming year, alongside additional challenges such as a shortage of opportunities and an increase in the personal barriers faced by people due to the ongoing impacts of the pandemic. In response to this, we are continuing to work closely with local employers and

with partners including Welsh Government and the Department of Work and Pensions. In addition to this, we are also working closely with the Council's Business Enterprise Renewal Team to develop a multi-agency redundancy response group to respond to large scale redundancies as and when they happen.

Video case studies: <https://youtu.be/FeFGCCu7SLg> <https://youtu.be/K8kp1GmBijE>

At the start of the 2019/20 financial year we also commenced planning for an ambitious project to provide a single gateway into work placements and apprenticeships within the local authority (and hopefully via external employers too), as a route to sustainable employment. Extensive work was carried out to consult senior managers and departments, and to secure opportunities for placements and apprenticeships, alongside logistical preparations such as the development of structures and monitoring processes and creation of staff roles to support project delivery.

We have also been working with partners including Remploy, to ensure that access to opportunities is maximised for participants with a disability or work limiting health condition. We had planned for the "Caerphilly Academy – Gateway to Employment" to launch in April 2020, however this has now been delayed due to the Covid-19 pandemic. Given current strains upon the labour market, as well as the numerous restrictions placed upon normal working practices as a result of the pandemic, there is understandably a reduced appetite for hosting additional placements at present, and indeed our partners have confirmed that this is reflective of the wider labour market situation. As a team we have maintained relationships with senior managers and continued planning (for example, by preparing for the recruitment of relevant supporting roles) so that we are in a position to react promptly as opportunities become available.



21 - Reception area at Construction Event 14-01-20



22 - Speakers at Construction Event 14-01-20



23 - Stallholder at Construction Event 14-01-20



24 - Stallholder at Construction Event 14-01-20



25 - Stallholder at Construction Event 14-01-20



## Volunteering

Volunteering within Caerphilly county borough remains a key focus in our aim to build the ambitions, aspirations, well-being and resilience of individuals and communities, whilst being a fundamental part of each of the four Well-being Objectives:

- Positive Place – focusing on the communities that we live in and the groups and volunteers that drive the services in these communities
- Positive People – the positive impacts of volunteering on the well-being of our residents
- Positive Change – a sector that can change and evolve to meet the demands of our communities
- Positive Start – supporting the sectors' parenting and early years focus

The drive towards the positive promotion of volunteering continues to be underpinned by generic benefits:

- Gaining new skills and knowledge
- Boosting job and career prospects
- Enjoying a sense of achievement and fulfilment
- Personal development and boosting self esteem
- Enjoying better physical and mental health
- Connecting to their communities

2019 going into 2020 has been eventful, as prior to COVID-19 the Volunteering Action Area had progressed in its requirement to produce a Volunteering Charter, and increased the support for a Caerphilly PSB Volunteering Policy, through collaboration and integration between PSB partners. The Action Area had also linked with a number of other Action Areas, predominantly with the Local Natural Environment and its work around active travel, whilst continuing its strong links with the Apprenticeship Action Area.

The negative impacts on our communities linked to flooding and COVID-19 have been met by an incredible show of community resilience and an increase in volunteering by said communities and partners, through Corporate Social Responsibility programmes. This collaboration has been positively instrumental in supporting the people of the county borough through these difficult times.

Through 2020/21, the focus will be on continuing the volunteering movement following COVID-19 and adapting and changing to the demands of the residents of the county borough, our partners and Third Sector organisations. We will assess the impacts of events in 2020 through our objectives, build on what we have learnt and be confident in our methods to build on the positivity demonstrated in Caerphilly county borough over the past few months.



26- Argoed Baptist Church night shelter volunteers



27- Argoed Baptist Church night shelter preparation



28 - Argoed Baptist Church night shelter preparation



29 - Argoed Baptist Church night shelter meal



30 - Menter Iaith Welsh language gaming club



31- Menter Iaith Welsh language gaming club



10 - Menter Iaith Welsh language gaming club



33 - Menter Iaith Welsh language gaming club



34 - Blackwood Action on Litter group



35 - Caerphilly Volunteer Awards 2019



36 - Volunteer of the Year 2019 - Jamie Howell



37 - Volunteering Week 2019



38 - Risca Covid-19 pharmacy deliveries



39 - Covid-19 foodbank deliveries



40 - Covid-19 foodbank deliveries



41 - Covid-19 buddy scheme visit by the Chair of the PSB



42 - Covid-19 buddy scheme volunteers



43 - GAVO Volunteering Team Covid-19 thank you

## Good health and well-being

Over the past 15 months, we have continued to progress the Good Health and Well-being Action Area, despite the difficulties posed by the recent pandemic.

In April 2019 over 50 organisations joined together to identify local and national challenges and opportunities to improve residents' health and well-being. Our PSB Action Plan was discussed and scrutinised. The priority actions were agreed again with no changes and 14 areas of possible development were identified, including information sharing, digital inclusion, learning from others, joint training, bring back community led initiatives and governance/information sharing barriers.

Alongside this, stakeholders took part in a regional involvement programme looking at the Director of Public Health's Annual Report 'Building a Healthier Gwent'. 50 face to face engagement events were held across Gwent, and also a survey and conference. This identified 5 emerging themes: Good mental health and well-being; preventing cancer, physical activity and healthy diet; sustainable transport and active travel; mental and emotional well-being of children and young people; and making every contact count. The challenge, both

nationally and locally, is to move beyond paper-based exercises towards a long-term proactive approach to staying well and prevention.

This year the PSB has championed important projects including:

- Flu communication resource packs
- HPV Immunisation roll out to boys
- Enhancing access to the great outdoors (Tir-y-berth)
- Compassionate Communities integrated teams/open access drop-in sessions at the Rhymney Integrated North Resource Centre giving residents access to the Police, Citizen's Advice, employment services, housing and tenancy support as well as support groups

The Integrated Well-being Networks (IWN) seek to connect, coordinate, and develop the well-being assets in an area, to support and strengthen community well-being and help reduce pressures on primary care. Commencing in late spring 2019, the IWN work focused on the Neighbourhood Care Network North area, especially the Upper Rhymney Valley. Through extensive collaboration with partners across all sectors, three well-being collectives were established in the Rhymney, New Tredegar and Bargoed areas by early 2020, with each beginning to develop a well-being action plan focused on agreed shared priorities. This was augmented by the development of Community Well-being Champions and a training programme and the establishment of talking cafes in Rhymney, as well as initiating workplace well-being initiatives and planning creative well-being festivals to progress on the ground coordination and development of the networks.

With the onset of the Covid-19 pandemic, this work was put on hold in March 2020 and the focus of IWN switched to support community information and mobilisation in response to the outbreak. In addition to establishment of a pan-Gwent IWN Covid-19 community support Facebook page (with now over 3000 members) to provide focused, verified information to communities. Specific support was given to emerging community mutual aid groups across the Caerphilly county borough area, whilst the Well-being Champions programme provided valuable support through weekly Covid-19 newsletters, virtual coffee mornings, as well as dedicated consultation activities to gauge and bolster community engagement. Throughout June and early July, the IWN Lead worked to support the development of the 'Test Trace Protect' programme with the Health Board Public Health Team, liaising with the Caerphilly Locality Contact Tracing Team.

This work (coupled with the core IWN development up to early 2020) has provided the basis for collaboration with partners, to enable post Covid-19 well-being recovery in communities across the county borough. Virtual meetings are happening in Risca, New Tredegar, Bargoed and Caerphilly. In addition, a series of workplace well-being webinars is about to commence and a (largely virtual) arts and well-being festival is scheduled for late August. These will support and strengthen community well-being as well as resilience in the face of the challenges posed by the continuing Covid-19 pandemic.

Since March 2020, many of our core services have had to adapt to very different ways of working, taking into account the safety of residents in relation to social distancing. An

example of this is that GPs now have the ability to use Attend Anywhere, where they can have a face to face consultation with the patient.

Hundreds of staff have operated in a very different way, and have been redeployed to plan, co-ordinate and deliver the Council's Covid-19 'Buddy Scheme', providing residents with support around shopping, prescriptions, befriending and well-being calls. At its peak, the Buddy Scheme was supporting over 1,560 people who otherwise would have had no other support, made possible thanks to over 590 members of Council staff who willingly stepped forward to support the initiative, the majority of those in a purely voluntary capacity. Work is ongoing with community groups to ensure those who still need support continue to receive it.

To boost this support even further, our Caerphilly Neighbourhood Care Networks (NCN'S) are in discussions with Age Cymru to provide additional support around hospital discharge for those patients who are 50+. This service will, where possible, undertake face-to-face visits with individuals to ascertain their level of need. As a result of Covid-19, we have seen an increase in demand for residents requiring low-level mental health support. Caerphilly NCN's are working with Mind to provide a much needed counselling service, along with active monitoring. Sadly, not only have we seen an increase in our low-level mental health demand, we have also seen an increase in domestic abuse. As NCN's we are again looking at commissioning additional capacity from Llamau for those who have and are experiencing domestic abuse.

As a result of Covid-19, Caerphilly South opened its first Covid Assessment Centre at Trethomas Health Centre, where local GP's provided support for those patients who were symptomatic with Covid-19 symptoms. This has now finished, and we are in the process of offering front-line staff antigen testing. The future for Trethomas Health Centre is exciting - this will not only become our escalation hub if and when we do have another spike in Covid-19 cases, it will also become one of our integrated hubs in the south of Caerphilly and will include teams such as; Flying Start, generic health visiting, Physiotherapy, Podiatry, Caerphilly Management Team and Primary Infant Mental Health Services. We are also looking at how we can accommodate other services such as Respiratory and Diabetes.



44 - Building a Healthier Gwent Annual Report 2019



45 - Integrated Well-being Networks infographic



46 - Integrated Well-being Network meeting



47 - Integrated Well-being Network meeting



48 - Risca Covid-19 group



49 - Risca Covid-19 group



50 - Talking Cafe in Rhymney

## Safer communities

Over the last year Community Safety partners have worked together to maintain existing approaches and develop new initiatives to tackle crime and anti-social behaviour within the Caerphilly county borough area. Throughout the recent Covid-19 pandemic, partners have excelled in adapting to new ways of working in a rapidly changing environment, whilst ensuring that our communities continue to be supported throughout these unprecedented times.

In 2019, partners were co-located in the Safer Caerphilly Community Safety Hub to enhance the way partners work together and share information. This year we carried out a survey with all partners to seek their views on how effective the Hub is. The consensus is that the Hub is working extremely well and has improved partnership working so it is now more concise and efficient.

Through the Safer Caerphilly Serious Organised Crime Group partners have worked together and carried out a considerable amount of proactive work in tackling serious organised criminality, with good success. Over the last nine months approximately 30 investigations have or are ongoing, involving those individuals causing the most harm in the Caerphilly county borough area. The investigations have been conducted by both local, regional and Border Force officers.

Initial investigation outcomes have seen charges and remands brought for Class A and B Drug Supply, possession of criminal property, possession of drugs, prohibited weapons and breach of serious crime prevention orders. A substantial amount of drugs including heroin, amphetamine, cocaine and cannabis have also been recovered. Cash has been seized under the Proceeds of Crime Act, and stolen vehicles have also been recovered. Within the last two months, a dedicated Proactive Serious Organised Crime Team has been formed in

the West of Gwent. They have already amassed drug seizures to the street value of £551,111 and recovered cash to the amount of £61,065. This is in addition to the above county borough specific activity.

In recent months partners have worked together to address anti-social behaviour with off-road bikes under Operation Harley. This has included the following areas of work:

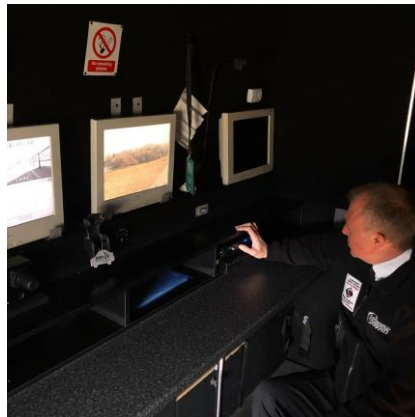
- Major enforcement operations run in the Mynydd Machen/Machen area, Mynydd Maen/Pantside/Cwmcarn Forest/Cwmcarn Scenic Drive and Manmoel, Rudry and Rhymney areas. These have involved the use of drones, large numbers of officers and CCTV vans.
- A media launch appealing for intelligence, with posters and flyers at key locations. Local Police and partners Twitter accounts have also been utilised to publicise the campaign.
- Hub Tasking used to gain participation from partners, such as Registered Social Landlords, to share intelligence on who is involved in this activity and where bikes are stored.
- Disruption at garages and other sites where bikes fuel and wash-down.

It is hoped that all of this work will help to alleviate the anti-social behaviour problems experienced in our communities.

We continue to engage with our young people in the county borough and have now opened a cadet unit within Trinity Fields School and Resource Centre in Ystrad Mynach. This school caters to the needs of children with learning and physical disabilities. Officers within Gwent Police attend the school on a fortnightly basis and work with the children to help them understand what the Police do, and to provide guidance and information to ensure that they remain safe within their communities. It also helps to build trust and confidence.



51 - Safer Caerphilly Community Safety Hub



52 - Partnership working



53 - Serious and organised crime



54 - Car crime



55 - CCTV crime monitoring



56 - Tasking meetings



57 - Cadets at Trinity Fields School



58 - Cadets at Trinity Fields School



59 - Cadets at Trinity Fields School



60 - Mini Police

## Resilient Communities

The place in which we live has a huge part to play in individual personal perceptions of well-being. Having attractive, well-used and connected communities with easy access to the natural environment, affordable and sustainable housing, local job opportunities and low crime levels will help to support community resilience.

### *Housing*

The Council are working with Pobl to redevelop the former Civic Offices in Pontllanfraith to provide much needed local homes for local people. The scheme is proposed to be an exemplar garden suburb development incorporating: sound placemaking features (including best practice for sustainable drainage systems), integrated well designed open space and formal children's play, comprehensive landscaping, active travel and high-quality housing within a parkland setting. The development will provide up to 125 new homes with a mixed tenure.



The Council are also working with Pobl and United Welsh to redevelop the former Windsor Colliery Site in Abertridwr, whilst Caerphilly Homes are currently in the process of identifying publicly owned land for future housing development throughout the county borough, and a number of sites are in the process of being assessed to determine their suitability.

### *Coalition for Change*

The Coalition for Change Board has continued to make progress with mapping service provisions relating to Lansbury Park and a full document has been collated as a starting point for more wider and in-depth discussion. The last meeting was held on 27th February, where the way forward was discussed in depth.

It is the intention to run several area specific related workshops for key stakeholders and delivery officers. The first of these (Health & Social Care) was scheduled to take place in mid-April but had to be postponed due to the Covid-19 pandemic. As soon as it is safe and appropriate to do so, a new date will be set for these workshops inclusive of both Employment & Skills and Education & Training agendas. It is hopeful that existing provisions can be tailored to acutely meet the needs of the residents and (where appropriate) avoid duplication of providers.

### *Town centres*

Town centres throughout the UK are facing a series of significant challenges to their economic viability post Covid-19. Caerphilly is in an advantageous position to react to these challenges. The town has a world class heritage asset and is well connected to Cardiff and the wider Capital City Region. These attributes provide the foundation from which the town can overcome economic challenges and transform into a diverse and thriving town centre.

The Caerphilly Placemaking Plan illustrates the scale of opportunity that exists in the town and the opportunities that are available to transform the area into a thriving town once again. With the assistance of Welsh Government funding the Council is working with a number of property owners throughout the town to bring premises back into beneficial use.

### *Tourism*

Work is ongoing with partners to develop the three regional significant Valleys Regional Park Discovery Gateways at Caerphilly Castle, Cwmcarn and Parc Penallta. The aim of the Valleys Regional Park is to unlock and maximise the potential of the natural and associated cultural heritage of the Valleys to generate social, economic and environmental benefits.

The investment in the Valleys Regional Park Discovery Gateways is crucial in ensuring these sites have the capacity to provide safe and welcoming spaces that can be enjoyed by the local community, as well as visitors from further afield. To this end, close collaboration is ongoing with Cadw in respect of its £5m Caerphilly Castle Investment Programme – transforming the monument into a world class Tier 1 heritage attraction.

## Employment

Land at Tŷ Du, Nelson is largely under the ownership of Welsh Ministers, and extends to approximately 19.2 hectares. It is identified as one of three prioritised sites under Welsh Government's 'Strategic Employment Sites' programme. In 2017, outline planning permission was granted to Welsh Ministers for an ambitious mixed-use Masterplan, comprising residential provision of up to 200 dwellings (including approximately 50 affordable homes) and the development of 3.8ha (approx. 6,300 square metres) of B1 employment units, plus associated enabling highways infrastructure. A scheme to construct the enabling primary highways infrastructure for the site has recently been completed.

The Council has formally entered into a Joint Venture Partnership Agreement with Welsh Government to develop the 3.8ha Tŷ Du 'Commercial Area' for B1 employment use. Development of the designated Commercial Area for quality light industrial/office hybrid units will be undertaken in a phased manner, and the first phase is due to commence on site in the summer of 2020.

On site works are also now underway at an exciting new business development - the Lawns Industrial Estate in Rhymney, located just 2 miles south of the A465 Heads of the Valleys road, with excellent links to the M4 and just an hour's drive from the M50. Rhymney Railway Station links directly to Cardiff Central with a journey time of one hour.

The site (which currently hosts a number of existing units) will welcome three new buildings of 15 individual units. Units will be available to lease from the Council and will consist of eight 50 square metre units, four 75 square metre units and three 98 square metre units. It is anticipated that the units will be available for occupation by the end of 2020.

Welsh construction and civil engineering company EnCon Construction Ltd have been commissioned to extend the current land in Rhymney into high quality, light industrial factory units as part of the investment in infrastructure in the South East Wales region. This project has been made possible with funding from the Council and the European Regional Development Fund through Welsh Government. The £2.9 million project is a much welcomed boost to the local economy and will improve the prospects of employment for local people.



61- Artist's impression of new housing at the former Pontllanfraith Civic Offices site



62 - Lansbury Park Draft Environmental Enhancement Plan



63 - WHQS external improvements



64 - WHQS internal improvements



65 - WHQS environmental works



66 - WHQS external improvements at Lansbury Park



67 - Caerphilly Castle



68 - Caerphilly town centre



69 - Caerphilly town centre market



70 - Placemaking - visitor attractions



71 - New road network at Tŷ Du mixed use site, Nelson



72 - Artist's impression of new light industrial/office units at Tŷ Du, Nelson



73 - Artist's impression of new light industrial/office units at Tŷ Du, Nelson



74 - Works at the Lawn Industrial Estate, Rhymney



75 - Works at the Lawn Industrial Estate, Rhymney

## Protecting and enhancing the local natural environment

As well as providing us with a wonderful and varied landscape, our natural environment helps to keep us happy, healthy and supports our economy. However, much of the richness - the biodiversity and ecosystems - within our natural environment are in decline. There is a need to find more sustainable ways to manage, protect and enhance these natural assets so that we, and future generations, can continue to enjoy the important benefits provided. That is the aim of the 'Protect and Enhance the Local Natural Environment' Action Area.

## *Cwmcarn Forest Drive*

Cwmcarn Forest Drive is a popular visitor destination located within South East Wales. Steeped in history, with stunning views of the surrounding countryside and overlooking the Severn estuary, Cwmcarn Forest Drive is a place that is treasured by local people and tourists alike.

Unfortunately, in 2014 the Forest Drive was closed to public vehicles to enable the extensive felling of infected larch trees, the largest operation of its kind in Wales. Now that the felling works are complete, and following extensive community engagement, Natural Resources Wales (NRW) are in the process of redeveloping the drive ready for its reopening to the public.

Accessible paths, play areas, storytelling areas, and picnic areas will be some of the key features of the Forest Drive when it reopens to the public. Through implementing plans developed through extensive engagement with the local community and visitors, NRW are endeavouring to ensure that the Forest Drive is a place that will be treasured by generations to come and enables local people to enjoy the countryside on their doorstep once more.

## *Climate Ready Gwent*

Climate Ready Gwent is a collaborative approach to develop a shared vision for the region in relation to climate change adaptation/decarbonisation. This vision relates not just to delivering existing services but also how a more joined-up public sector can actually deliver differently, by working together to shape a more sustainable future for Gwent.

There have been a number of key achievements this year:

- the five local authorities in Gwent have been awarded a share of £422,000 by the Office for Low Emission Vehicles (OLEV) to install a total of 65 fast charge points across up to 34 sites in the region.
- a report has been considered by G10 (the group of Leaders and Chief Executive's of the five local authorities plus the Chairs and/or Chief Officers of the five other major public services in Gwent) setting out the key issues, opportunities and benefits to public bodies in creating a low carbon and sustainable 'pathway' for public sector fleets in Gwent. A regional implementation plan is being developed to take this work forward. The Council have used the results of the fleet review to develop their own implementation programme and have created an 'Invest to Save' Fleet Review post to take this work forward.
- to ensure that the Gwent area has a complete overview of hydrogen opportunities a regional study was completed, building on work undertaken by Monmouthshire County Council. This explored the potential for hydrogen powered vehicles and infrastructure across the region, with a focus on PSB fleets.

The second Annual Report for Climate Ready Gwent can be accessed [here](#).

## Linking Our Landscapes

Linking Our Landscapes is about identifying local opportunities for our protected sites, natural and built environments to contribute towards the resilience of wider priority habitat networks in the region. These opportunities for improving ecosystem resilience should support ecological connectivity between sites, across boundaries and at a landscape scale.

Collaborative activity in Gwent continues to focus on adding value to local delivery. Through a number of different workstreams, various delivery partners have been able to contribute towards the regional vision, integrate activity and deliver specific outputs together:

delivery partners have worked closely together to reach a consensus around what can be done collectively to address the 'nature emergency' in Gwent. This included looking at Gwent as a collection of distinctive and interconnected geographical landscapes, and from this a series of Landscape Profiles were produced.

the five local authorities in Gwent were awarded £1.3 million of Welsh Government funding to develop a Resilient Greater Gwent regional project. The project is being led by Blaenau Gwent on behalf of the other local authorities and partners. One of the main outcomes is that the Greater Gwent State of Nature report is being produced following focused data analysis from sources including the Landscape Profiles. The report will form part of the Area Statement evidence base and aims to produce a usable analysis of species and habitats that tell stories and can direct conservation action in South East Wales.

the Gwent Green Grid Partnership is designed to facilitate regional collaboration which makes the most of Gwent's natural assets and the wide-ranging benefits they provide to communities. The Partnership have recently submitted a combined Enabling Natural Resources and Wellbeing (ENRaW) grant application to Welsh Government for a collaborative GGGP project, with a total value of £2.7 million, which if approved will fund a number of individual project streams.

The second Annual Report for Linking Our Landscapes can be accessed [here](#).



76 - Cwmcarn mountain biking



77 - Cwmcarn signposting



78 - Cwmcarn lake



79 - Cwmcarn adventure playground



80 - Electric vehicle charging



81 - Electric vehicle charging



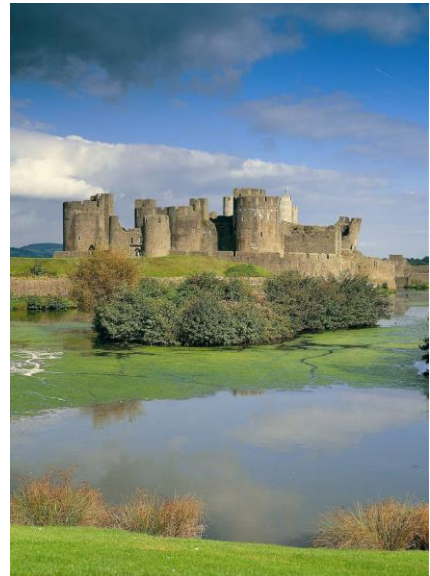
82 - Chartist Bridge, Blackwood



83 - New Tredegar



85 - Caerphilly county borough landscape



84 - Caerphilly Castle

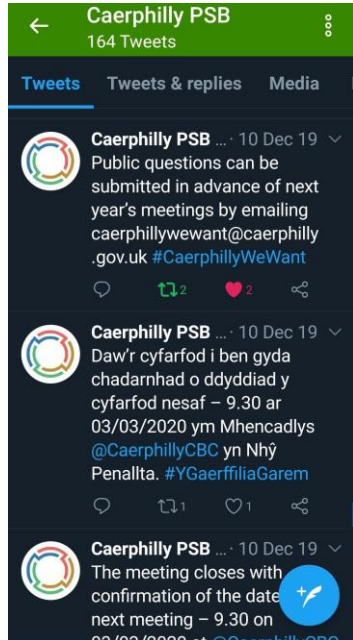
## Communications and engagement

The Communications and Engagement Teams from the PSB member organisations have continued to work to raise the profile of the PSB's activity. Unfortunately, it has not been possible to run the annual 'Caerphilly We Want' event with partners and community groups this year due to the COVID-19 situation. Since early March many of the people involved have been diverted to COVID-19 advice and awareness activity for communities - this has been done in partnership with a huge amount of joint messaging from the Council and the Integrated Well-being Networks run by Public Health Wales, to help communities be more resilient to the challenges COVID-19 has created.

Prior to COVID-19, during 2019 and 2020 the PSB agreed to make its meetings open to the public, and the dates of meetings and agendas are publicised in advance with an offer for members of the public to attend and ask questions of the PSB, in person or in writing. Details of the meetings are published on the [PSB website](#) and via social media, and the PSB welcomes and encourages members of the public to get involved. Meetings are tweeted live on the PSB's Twitter feed (@CaerphillyPSB) and all papers are available on the PSB website.

Recently a new member has been added to the PSB, with representatives of Town and Community Councils within the county borough now part of the PSB membership.

Alongside this Sway document and the videos for each of the PSB's 4 Well-being Objectives we are also publishing a new website containing much of the data that underpins on our Local Assessment of Well-being. The data has been updated to include the latest available information and includes a number of dynamic charts and tables. To access the website please click [here](#). We would also be grateful for any feedback you may have on this website.



86 - Caerphilly PSB tweet 10-12-19



87 - Caerphilly PSB tweet 10-12-19



88 - Caerphilly PSB tweet 10-12-19



89 - Caerphilly PSB tweet 13-03-20



90 - Caerphilly PSB tweet 13-03-20



91 - Front page of the Caerphilly PSB Well-being Assessment website

## Welsh language and culture

The PSB continues to be very keen to support and promote the use of Welsh within the county borough area. Menter Iaith Sir Caerffili has been a key partner in developing 'The Caerphilly We Want' Well-being Plan 2018-2023 and the Well-being Assessment, by facilitating the voice of Welsh speakers in their development. Menter Iaith also assists with the PSB's communications and engagement work, supports volunteering through the medium of Welsh, as well as supporting Welsh learners.

Third Sector Welsh language organisations assist PSB members in delivering the actions in the Council's 5 year Welsh Language Strategy, which aims to improve services for families, children, communities, the workplace and help improve infrastructure. By working with the voluntary sector, the PSB is assured that it has the best expertise and capacity to assist with the important task of making Welsh an everyday part of the culture of the area.

Menter Iaith coordinates the Welsh Language Forum for Caerphilly county borough which includes a range of Third Sector organisations, statutory partners and educational organisations. The Forum plays a key role in delivering the Welsh Language Strategy and during the past year its members have collaborated successfully on the development and publication of a new resource 'Bod yn Ddwylieithog – Becoming Bilingual'. This comprehensive booklet provides detailed information and advice on the Welsh language journey families can follow within the county borough. Local families can find information regarding parent and toddler groups, through to Welsh medium primary and secondary education, further educational opportunities and also opportunities for adults to learn Welsh. The booklet also includes a range of information relating to online support, useful television programmes and numerous Welsh language apps which support families to become bilingual.

The successful resource has been widely distributed to families across the county borough and continues to be available. As the Forum continues to contribute to the delivery of the Strategy, it is hoped that this resource can be developed as a digital resource and that further collaborative projects will be delivered. The Forum has identified several priorities for the coming year, including the delivery of a Careers Fair which supports local Welsh speaking young people to identify opportunities within the county borough and further afield to follow a career using their Welsh language skills.



92 - Becoming bilingual booklet



93 - Ffilifest 2019 poster



## Looking to the future

The 'Caerphilly We Want 2018-2023' Well-being Plan is at its halfway point and we hope that our Annual Reports have shown that, as partners working with communities, we have made significant progress towards the objectives in the Plan.

The Future Generations legislation is designed to bring about generational changes in well-being and therefore the PSB are always mindful of much longer horizons than five years. As we draw closer to the next iteration of the Well-being Plan, we will be working with partners to once again assess the well-being needs of our communities.

We have already realised that some of this work might be better done on a larger footprint - we already have good working relationships across the Gwent area and will build on these as we start to think about assessing well-being for the next five-year period. However, the focus must always be on the well-being of local communities and we will continue to assess needs and respond, as partners, within the Caerphilly county borough area.

## Measuring our progress

Progress against our four Well-being Objectives (Positive Change, Positive Start, Positive People and Positive Places) is supported by the activity under the Action Areas discussed above.

A six-monthly report is provided to the PSB on the progress of each of the Action Areas and these are scrutinised by local Councillors who hold the PSB to account. If you would like to look at any of these performance reports you can find them on the [PSB website](#).

## Contact us



If you have any comments to make regarding the contents of this Sway document, or in relation to the Caerphilly PSB more generally, please contact us as follows:

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